



October 29, 2010

RE: Collins Bus Corporation Recall # 10V-362

Dear Collins Bus Corporation Distributor,

The intent of this letter is to keep you informed of a Safety Recall we are conducting.

Collins Bus Corporation has determined that a nonconformance, which relates to motor vehicle safety, may exist in your Collins' bus.

Collins Bus Corporation has determined that a seat defect may exist on school buses built on Ford and Chevy Cutaway chassis between April 28, 2008 and October 17, 2008. For a standard 39", three-passenger seat there is a force that is to be applied to the rear of the seat and with that force applied the seat is to absorb a prescribed amount of energy. The forces and energy requirements are dictated by FMVSS 222 Rearward Push Test. It is possible that the 39" seats in the subject buses may require a force above the maximum prescribed force before the correct amount of energy is absorbed. This defect in the event of an accident will make it such that a higher impact force from someone hitting the seat from the rear is needed before the prescribed amount of energy is absorbed.

The remedy for this will consist of checking to see if the seats in the recalled population are applicable to this recall. If they are, the lag screw that attaches the front of the leg bracket to the seat bottom tubing should be removed. Warranty allowance procedures will cover the vehicle service required in this program at no cost to you or your customers. The allowance for this recall labor is 1 hour per bus.

Attached you will find a sample copy of the Owner Notification letter we are sending to the last known owner of the vehicles in question. We have instructed the owner to contact Collins Bus Customer Service for direction on finding the nearest Collins Bus dealer to have this service performed.

Federal Law requires that Collins Bus Corporation advise customers of the procedure to follow in informing the National Highway Traffic Safety Administration if the nonconformance is not remedied without charge within a reasonable time after the vehicle is tendered for repair. Customers or distributors may contact Collins Bus Corporation Customer Service at 1-800-533-1850 for assistance. Customers may also report difficulty to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C., 20590, or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www.http://safercar.gov](http://safercar.gov).

We regret the inconvenience this service may cause you. Please be assured that Collins Bus Corporation is striving to build our buses with the best value and safety available. Thank you for your cooperation in this matter.

Sincerely,
COLLINS BUS CORPORATION

Mike Hiebert
Warranty/Customer Service