

## ENVIRONMENTAL SOLUTIONS GROUP

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August 11, 2010

Dealer Name

Address

City, State, Zip

ELGIN

VACTOR

GUZZLER

JETSTREAM

### Re: SAFETY RECALL – ELGIN BROOM BEAR SWEEPERS MOUNTED ON INTERNATIONAL 4300 CHASSIS SUSPENSION

Broom Bear street sweepers mounted on International 4300 chassis manufactured by Elgin between May 2010 and March 2010

Serial Number Range: H1932D through H2181D

Dear Elgin Dealer,

Service Bulletin #SB-078 Safety Recall – Suspension Inspection and Repair for Broom Bear Sweepers Mounted in International 4300 Chassis has been issued for all Elgin Broom Bear street sweepers mounted on International 4300 chassis. Some of these Broom Bear sweepers may have had the rear suspension control arms and tower welded to the chassis axel incorrectly. The welds could fail during vehicle operation and cause the operator to lose control of the sweeper. All Elgin Broom Bear street sweepers mounted on International 4300 chassis manufactured May 2007 through March 2010 must have the rear suspension control arms and tower inspected by a certified welder per Service Bulletin SB-078. If the welds are found to be incorrect, they must be re-welded by a certified welder per the instructions. Your customers will be informed of this recall by certified mail on 8/18/2010. Please contact and schedule the repair of your customers' sweepers as quickly as possible and maximize completion of this recall.

A certified welder must be used to inspect the welds and repair them if necessary. If you do not have one on staff, please make arrangements to contract one to perform the inspection and repair. Customers will be asked to contact you to schedule the repair. We anticipate the inspection to take 1 hour to perform, and up to 13 hours to repair if required. Please review the attached Recall Service Bulletin that explains how to make the necessary repairs.

Please contact the Elgin Service Department at 1-800-DIAL-ESG (1-877-342-5374) if you have any questions regarding this notice.

Thank you for your support on this Broom Bear sweeper recall.

Sincerely,

Mario Martinez  
Service Manager, Elgin Sweeper

#### *Attachments:*

Service Bulletin #SB-0078 Safety Recall - Suspension Inspection and Repair for Broom Bear Sweepers Mounted in International 4300 Chassis

Copy of Customer Mailing

Customer Serial Number List