

August, 2010

To: **All Affected US Roadtrek Dealers**

From: **Doug Porter, Quality, Service & Warranty Manager**

RE: **Notice of Recall 2010-01 (NHTSA 10V - 333) Lumbar Support Wire Harness recall.**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. has decided that a defect exists which relates to the manufacture of the power lumbar support wiring harness for the front captain seats in all Roadtrek class "B" motorhomes built between, 2008 and 2010 on a GM/Chev Express van chassis.

The recall pertains to the front captain seats with power lumbar support. On some motorhomes the lumbar support wire harness which is between the switch and the lumbar motor may have insulation that is not rated as per specification. If there was a short in the 12V wire harness the insulation could then melt or burn creating a source of ignition which could result in a fire.

Corrective action requires all vehicles to be inspected for the proper wire harness and if incorrect it must be replaced as required. If the harness assembly is OK there is no issue and can be used as is. The check will take approximately 15 minutes and if found to have the recalled components in the seats the harnesses will need to be disconnected until the new harness is ordered in and replacement is complete. To replace the harnesses in both seats it will take about .75 hour to complete. A picture of the acceptable connector components and the defective components is at the end of this letter.

Complete and detailed instructions will be provided as requested. For these instructions and more information contact our Service and Warranty department toll free at 1-888-ROADTREK (762-3873).

For affected vehicles that are in your inventory or have been sold by your dealership for which we have not received registration, please contact the Service and Warranty department at 1-888-762-3873. You are requested to carry out the corrective action and complete the recall form prior to vehicle delivery.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience these actions may cause.

cc: All factory sales staff, All regional sales managers



Look under the seat for the wire harness. A **black** connector on the wire harness (as shown in the above picture) is **OK** and completely acceptable.



Look under the seat for the wire harness. A **white** connector on the wire harness (as shown in the above picture) is **NOT OK** and it must be disconnected until the harness can be replaced.