



Immediate Action Requested

Pierce Dealer
July 6, 2010
Wheel Lug Nut Torque
Possible Loss Of Torque Value

Pierce has identified a number of trucks may have the possibility of the wheel lug nuts not maintaining the proper torque due to paint thickness between the wheels and between the wheel and axle hub.

Pierce has notified NHTSA of this condition and we are working on a process to remedy the situation. In the interim, Pierce suggests that the dealer notify the customers on the enclosed list and recommend that they check the lug nuts on the trucks identified for proper torque. This must be done using a torque wrench, verifying that the lug nuts maintain a minimum torque of 450 ft. lbs.

A.) If torque is found to be less than 450 ft. lbs. – Torque to 450 ft. lbs. and recheck weekly until final remedy is determined.

B.) If torque is at 450 ft. lbs or higher – recheck torque every 30 days until final remedy is determined.

Pierce is requesting that each dealer contact all of the affected customers in their territory regarding this issue.

Feel free to contact me with any questions.

Thanks,

Doug Shadick
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