



SUZUKI MOTOR CORPORATION

Overseas Automobile Service Group
Service Department
300 Takatsuka, Minami, Hamamatsu, JAPAN 432-8611
Tel: 81-53-440-2343, Fax: 81-53-440-2318

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Date June 21, 2010
Our ref. SG-100621

To : Selected Suzuki Automobile Distributors
Attn. : Managing Director
Service Director / Manager

Subject : Safety Recall Campaign For Instrument Panel Center Lower Box

Dear Sirs and Mesdames,

We regret to inform you that hinged door of the center box of certain A6B424N may not comply with your country's regulation. To address this problem, Suzuki Motor Corporation has decided to conduct a Safety Recall Campaign. We would like to request you to kindly take the following actions. Also, if necessary, please notify this campaign to your government or entity.

1. Condition

Due to the improper design of the center lower box, hinged door of the center lower box may open when the vehicles will be given a horizontal inertia load of 30g in a longitudinal direction that fail to comply to FMVSS No. 201 and CMVSS No. 201 Interior Compartment Doors.

2. Affected Vehicle Information

- (1) Model:
A6B424N produced from October 13, 2009 to June 17, 2010.
- (2) Affected Vehicles Actually Exported To Your Country:
Please refer to the VIN List of ANNEX 1.

3. Action

- (1) Please stop delivery of affected vehicles in your stock until vehicles are rectified.
- (2) For the vehicles already dispatched to the dealers, require them to hold the vehicles in their stock and not to delivery any vehicle on the affected vehicle list until vehicle is rectified.
- (3) Please contact the owners of the affected vehicles to let them bring their vehicles to your authorized dealers.
- (4) Please replace the instrument panel center lower box with a new one.
For further details, the repair instruction will be separately provided.
- (5) After replacing, please destroy the old parts to prevent reuse.

4. Parts Supply Plan

You are kindly requested to place an initial order with our Spare Parts & Accessories Planning Group by using the part order form of ANNEX2 to conduct this action.

Applicable Model	Part Name	Part Number	Q'ty / Vehicle
A6B424N	BOX, I/P CTR LOWER	73890-57L01-RX0	1

How to place an initial order:

- Use a specified form of ANNEX 2 as attached to this letter for the initial order.
- Use e-mail and send your initial order form to your window person of Spare Parts & Accessories Planning Group. **DO NOT** use SCAN.
- Place an initial order immediately. The deadline of our initial order process is Sep. 21, 2010. On and after Sep. 22, 2010, please place an order by the regular ordering procedure for the necessary parts to conduct this action.

5. Warranty Reimbursement

Please submit the warranty claim applications under the following terms to SMC.

- Claim Category : 2 (Campaign Claim)
- Trouble Code : 99-SG
- Operation Code : QA9999
- Labor Allowance : 0.5h
- Causal Part Number : 73890-57L01-RX0
- Q'ty : 1

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated.

Very truly yours,



Hotaro Yagi, General Manager
Service Department
SUZUKI MOTOR CORPORATION

Attachment

- ANNEX 1 : Affected VIN List
- ANNEX 2 : Part order form
- ANNEX 3 : Sample of the Announcement letter to the owner of the affected vehicle