



**AMERICAN SUZUKI MOTOR CORPORATION**  
AUTOMOTIVE

June 22, 2010

To: Dealer Principal, General Manager

Subject: Pending Service Action

The purpose of this letter is to inform you that ASMC has been notified Suzuki has recognized that a manufacturing defect relating to vehicle safety exists in certain Kizashi vehicles, and has decided to carry out a safety recall campaign to address this problem. The action will require the replacement of the Instrument Panel Center Lower Box with a new one. Further instructions concerning this service action will be made available as soon as possible.

Please place a sales hold on all 2010 model year Kizashi vehicles restricting them from customer test drive, demo service, wholesale or retail sales, including dealer trades, pending completion of the service action.

**Note: Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.**

While federal law applies only to new vehicles, Suzuki strongly encourages dealers to correct any used vehicles in their inventory before the vehicles are retailed.

Please accept our sincere apologies for any inconvenience this notification may cause, and thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dennis Blough', written in a cursive style.

Dennis Blough  
Senior Manager – Technical Quality  
American Suzuki