

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: June 2010		Source: SI 13/2010 Name: Shawn McLean Title: Service & Technical Manager Phone: 201-307-4131			Revised July 2010	
Bulletin # 33 001 10 (034) R						



BMW Motorrad USA Service Information Bulletin

****Notice of recall 10V-274****

Subject: Replacing Drive Chain and Sprockets

Model: F 650 GS (K72, 0228), F 800 GS (K72, 0229)

Details: BMW Motorrad has received reports about broken drive chains. The problem is due to quality fluctuations in the manufacturing process of the drive chains and those chains that were manufactured during specific production periods must be replaced. If the drive chain breaks, it can lead to safety critical riding situations. Under a worst case scenario, the rear wheel could lock up if the broken drive chain becomes trapped between the wheel and the frame.

Motorcycles affected: In order to determine if a specific motorcycle is affected by this Recall Campaign, it will be necessary to verify all motorcycle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-48 hours after the release of this bulletin.

NHTSA Statement: Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

Production Solution: Drive chains from a dependable production process are installed at the factory.

Aftersales Solution: Motorcycles affected are to be converted by following the model specific instructions in the latest RSD, work item 27 71 000 Replacing sprocket set.

Note: Only replace the chain slide rails if necessary, work item 33 85 503. However, these wear parts are part of regular maintenance. Therefore they cannot be processed under the terms and conditions of warranty.

Motorcycles fitted with an aftermarket drive chain (DID, Regina, etc.) are not affected by this recall campaign. **In this case itemize only work item 00 60 217, no parts.**

Warranty: The repair described in this bulletin is covered under warranty regardless of time or mileage.

Warranty Information: Reimbursement for this Recall Campaign will be via normal claim entry utilizing the following information:

Defect code:	00 00 33 37 00	Replacing drive chain and sprockets
Labor code:	00 60 206	Replacing drive chain and sprockets (without replacing chain slide rails), 10 FRUs
Part numbers:	27 71 7 726 615	Rear Sprocket Kit, F 650 GS (K72, 0228)
	27 71 7 708 480	Front Sprocket, F 650 GS (K72, 0228)
	33 53 7 709 575	Spring-strut screw
	27 72 7 727 875	Drive chain
	or	
	27 71 7 726 616	Rear Sprocket Kit, F 800 GS (K72, 0229)
	27 71 7 708 479	Front Sprocket, F 800 GS (K72, 0229)
	33 53 7 709 575	Spring-strut screw
	27 72 7 727 875	Drive chain

Note: Drive Chain part number 27 72 7 727 875 will eventually be updated to part number 27 72 7 727 467. Make note of this for repairs and claims once stock of 27 72 7 727 875 is depleted.

Also see PuMA Measure 33217968-01 for additional updated parts information.

Note: Each Rear Sprocket Kit contains the necessary replacement nuts and bolts. The original swingarm nut M14 x 1.5, 07 12 9 906 047, does not need to be replaced for this repair although loctite 243 (blue) must be used to secure the threads.

Or if an aftermarket chain is fitted:

Defect code:	00 00 33 37 00	Replacing drive chain and sprockets
Labor Code:	00 60 217	Aftermarket chain fitted, inspection only, 5 FRUs

Receive credit for your current stock of drive chains (part number 27 72 7 679 351) by submitting a warranty application as follows:

Defect code:	90 00 03 23 00 (elimination of stock)
VIN:	ZA00000
Warranty type:	2 (parts)
Odometer:	0 miles
Date of first registration:	Corresponds to date of scrappage
Comment on defective-component tag:	Elimination of stock of drive chains

Scrap the parts in the appropriate way.

Contact: Service and Technical Manager