



July 2010

## SAFETY RECALL NOTICE

### CLUB CAR CARRYALL 2 LSV & CARRYALL 6 LSV

TO: All Carryall LSV Dealers

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact the Club Car customer service or the National Highway Traffic Safety Administration if their dealer does not remedy the condition within a reasonable time.

#### NON-COMPLIANCE

Club Car has determined that a non-compliance which relates to motor vehicle safety exists in certain 2008-2010 Carryall 2 LSV and Carryall 6 LSV vehicles. These vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 209 Seat Belt Assemblies. The seat belt retractor locks at a higher impact level than required by the FMVSS 209.

#### REMEDY

Club Car dealers should replace the seat belt assemblies with the FMVSS 209 compliant belts at no cost to the customer. Dealers can order part number **103826901** from Club Car service parts. This kit includes two new seat belt assemblies and the required hardware to install the seat belts. This service will be handled as a campaign in Tavant. The details are listed in the Tavant Claim Submission Process below.

#### VEHICLES INVOLVED

Involved are certain Carryall 2 LSV and Carryall 6 LSV vehicles built within the following VIN range:

Model	Beginning Vin	Ending Vin
EB - Carryall 2 LSV	5J5LC22BX8A946383	5J5LC22BXAA153073
JB - Carryall 6 LSV	5J5LC22B68A946381	5J5LC22BXAA150755

A complete listing containing the Vehicle Identification Number, serial number, owner name and address data is available on Club Car Pavilion. To access this information, select the "Safety Info" text on the lower right side of the home page. Owner name and address data furnished will enable dealers to follow-up with owners involved in this campaign.

## TAVANT CLAIM SUBMISSION PROCESS

**Submit a "Campaign" claim**

Information REQUIRED in Campaign Claims

- 1) Campaign Code is "**CA\_LSV\_SEATBELT**"
- 2) Vehicle serial numbers
- 3) Energy Units
- 4) "Work Order" numbers
- 5) "Date of Repair"

Information NOT required entries in Campaign Claims

- 1) "Causal Part Numbers"
- 2) "Owner Information"
- 3) "Fault Codes"
- 4) "Fault Found"
- 5) "Condition Found", "Work Performed", "Claim Notes"

Information which will auto populate in the campaign claims in "Page 2" of the claim

- 1) "Service Procedures" (Job Codes)
- 2) "Club Car Parts Replaced" part number and "Quantity"

<b><i>Campaign Code</i></b>	<b><i>Action</i></b>	<b><i>Causal Part</i></b>	<b><i>Service Procedure</i></b>	<b><i>Labor Reimbursement</i></b>
CA_LSV_SEATBELT	Replacement of both seatbelts	Non Required	DD (STRUCTURAL) / 012 (CAB) / 0247 (SEAT BELT) / AA (REPLACE)	0.4 hours (24 Minutes)

We appreciate your support with this program. If you have any questions related to this issue, please contact the following for assistance:

Technical Support - 800-227-0739, Ext. 3580 or 706-863-3000, Ext. 3580

Reimbursements - 800-227-0739, Ext. 3014 or 706-863-3000, Ext. 3014

Parts Shipments - 800-227-0739, Ext. 3887 or 706-863-3000, Ext. 3887