

XX/XX/10

## Federal Recall Information

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10KWE

### Supplier

Kenworth Truck Company

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### Description

T660 Hood Strut Safety Latch

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### Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain T660 vehicles manufactured at Kenworth's Chillicothe, Renton and Kenmex plants between July 1, 2008 and July 31, 2009. A total of 4,796 US and 212 Canadian trucks are involved in this recall. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of "**10KWE**".

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### Situation

The retaining pins securing the hood strut lock tube to the hood strut assembly may become loose and fall out allowing the lock tube to rotate on the strut assembly (ref. Figure 1).

In normal operation the safety latch feature is automatically set and prevents the hood from closing (ref. Figure 2). With the hood closed and the retaining pins missing, the lock tube may rotate relative to the hood strut resulting in a non-operational safety latch feature when the hood is opened (ref. Figure 3). A non-operational safety latch feature may not be detected by an operator increasing the risk of personal injury and/or vehicle damage should the hood unexpectedly close.

Figure 1



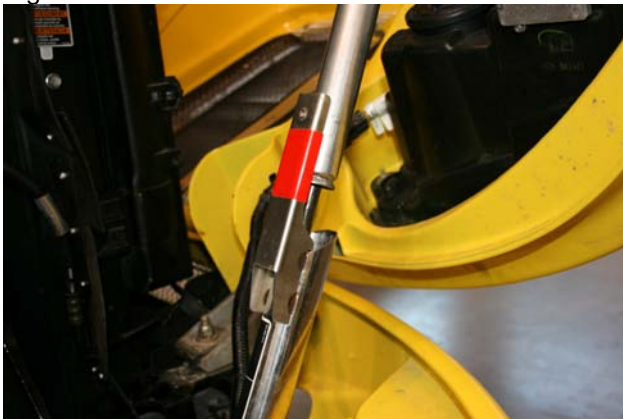
Retaining Pins Missing

Figure 2



Normal Lock Tube Position w/Hood Open Allowing Bottom Of Strut To Rest On Top Of Lock Tube

Figure 3



Hood Lock Tube Rotates 180 Deg From Normal With Hood Closed Not Allowing Bottom Of Strut To Rest On Top Of Lock Tube w/Hood Open (Hood Shown In Open Position)

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### **Resolution**

The remedy of the recall involves replacement of the pivot disc and lock tube retaining pins with a revised pivot disc and cap screws (see attached repair procedure).

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**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

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## **Warranty**

The DWC system will indicate chassis involved in this recall with the designator of "**10KWE**" in the campaign field.

**Submit Quick Claim 10KWE.**

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## **Parts**

Order kit Part# K19-060210-50 (which consists of: 2 pcs Part# 93705A537 SHCS & 1 pcs Part# X19-021510-50 Threaded Pivot Disk).

Quick Claim 10KWE will pay dealer net plus 30% for this kit.

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## **Labor**

Quick Claim 10KWE will pay 0.4 hours for this repair.

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## **Procedure**

See attached repair procedure.

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## **Attachments**