



Volvo Cars of North America, LLC

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647  
Phone: 201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

Product Safety & Compliance

**\*\*\*\*\* IMPORTANT VEHICLE RECALL NOTICE \*\*\*\*\***

DATE: June 14, 2010

TO: All U.S. and Canadian Volvo Retailers

RE: Volvo Recall 227

Certain Model Year 2010 S40 and V50 Vehicles Equipped with M66 Manual 6-Speed Transmissions

Certain Model Year 2010 & 2011 C30 Vehicles Equipped with M66 Manual 6-Speed Transmissions

**The sale or lease of defective or non-compliant motor vehicles or equipment is prohibited by law. Vehicles in retailer inventory must be remedied prior to sale. Repair information is attached to this communication.**

Volvo Cars of North America, LLC (Volvo) has decided to conduct a voluntary safety recall on certain model year 2010 S40 and V50 vehicles and certain model year 2010 & 2011 C30 vehicles equipped with M66 Manual 6-Speed Transmissions.

Volvo has identified that the gearshift lever stud assembly may not have been tightened to the correct specification during assembly. If the shift lever cable or stud assembly becomes loose, it may not be possible to engage, disengage or shift gears.

The corrective action is to torque the gearshift lever stud assembly per the instructions in Retailer Tech Journal 22815.

A total of 536 U.S. and 123 Canadian vehicles are eligible for this recall.

**OWNER NOTIFICATION**

Owner notification is scheduled to begin in late June.

## **RETAILER RESPONSIBILITIES**

Retailers must perform this recall campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this recall campaign is free of charge to the owner.

In the event that a customer does not have a notification letter, the owner is not to be refused the work. Your regional representative will follow up to ensure that this recall campaign is proceeding smoothly.

A complete description of the recall campaign requirements and claim submission procedures is below. It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- Retailer Tech Journal

Your cooperation in completing this important recall is greatly appreciated.

Drive Safely,

Adam Kopstein  
Manager, Product Safety and Compliance  
201-768-7300 ext# 7908  
akopstei@volvocars.com