



This Service Information bulletin supersedes SI B72 02 10 dated August 2010.

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW centers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, centers must ensure that all recalls on new vehicles and new items of replacement equipment are completed **BEFORE** delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed **BEFORE** delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.

NEW designates changes to this revision

SUBJECT

Recall Campaign 10V-254: Replace Safety Belt and Modify Sound Insulation

MODEL

E82, E88 (1 Series) **NEW** produced from 11/20/2006 to 12/23/2009

SITUATION

In a crash of sufficient severity, deployment of the front pretensioner and load limiter occurs. This is normal. However, in rare circumstances, it is possible that the insulation around the pretensioner could ignite.

CAUSE

The distance between the safety belt retractor units and the sound insulation located in the B-pillar is insufficient.

AFFECTED VEHICLES

This Recall involves 1 Series vehicles which were produced from November 20, 2006, up to December

23, 2009.

In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **565**. If code number **565** has been punched out, the campaign has already been performed. If code number **565** has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System) or the Key Reader. Based on the response of the system, either proceed with the corrective action or take no further action.

NEW CORRECTION

1. For the E82 and E88, replace the upper safety belt and modify the sound insulation on both the left-hand side and right-hand side of the vehicle.
2. For E88 vehicles with a chrome seat belt roller only, the chrome seat belt roller must be reused. Perform the sound insulation modification for both sides.

NEW PROCEDURE

1. For the E82 and E88:

Modify the sound insulation; remove and replace the front upper safety belts on both the left and right sides of the vehicle. Refer to Repair Instruction in ISTA (Integrated Service Technical Application) **REP 72 11 033** "Removing and installing or replacing front seat belt".

2. For **E88 vehicles with a chrome seat belt roller:**

Modify the sound insulation. The chrome seat belt roller must be reused. Refer to Repair Instruction in ISTA **REP 72 11 170** "Replace the left or right belt deflector".

Note: The microencapsulated screw (loctite) **must be** replaced.

Modify the sound insulation according to the attached procedure (B720210 Modify Insulation).

Note:

Do not claim any additional parts that are **not listed** in the SI, this will delay claim payment.

PARTS INFORMATION

Clips and washers should only be replaced if they are broken or damaged during disassembly and cannot be reinstalled.

E82 vehicles:

Part Number	Description	Quantity
72 11 4 876 789	Top belt, front left	1
72 11 4 876 790	Top belt, front right	1

51 43 7 001 491	Clip, beige	Max. 16 (only if required)
61 21 1 350 101	Spring washer	Max. 24 (only if required)
51 41 8 240 509	Clip	Max. 16 (only if required)

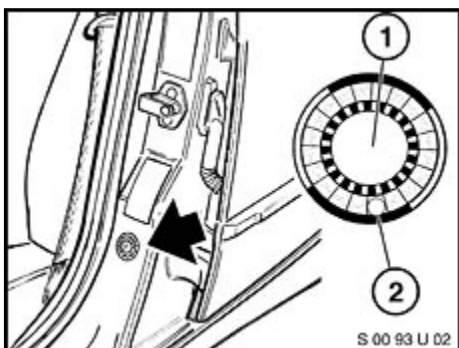
NEW E88 vehicles:

Part Number	Description	Quantity
72 11 4 876 787	Top belt, front left	1
72 11 4 876 788	Top belt, front right	1
51 43 7 001 491	Clip, beige	Max. 8 (only if required)
07 14 7 129 317	Clip, blue	Max. 4 (only if required)
51 41 8 224 781	Clip with sealing washer, grey	Max. 8 (only if required)
51 43 7 001 492	Clip, grey	Max. 4 (only if required)
51 41 8 240 509	Clip	Max. 12 (only if required)
07 14 9 172 157	Clip	Max. 32 (only if required)

NEW Only E88 vehicles with a chrome seat belt roller:

If clips are required, use the part number from the above list for the E88.

07 14 6 962 565	Oval head screw (M10x26)	2
07 14 6 981 483	Cap screw (M10x38)	2

LABEL INSTRUCTIONS

This Recall Campaign has been assigned code number **565**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-380) and:

- Emboss your BMW center warranty number in the middle of the label (1);
- Punch out code number **565** (2), printed on the label; and
- Affix the label to the **B**-pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code: 00 72 30 01 00

A. After vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
00 59 029	Refer to KSD2	Procedure 1: Replace the top belt at the front left and front right. Modify rear right and rear left sound insulation.

or

00 59 030	Refer to KSD2	Procedure 2 - E88 with chrome roller: Replace the top belt at the front left and front right. Modify rear right and rear left sound insulation. Re-use the chrome seat belt roller.
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Labor operation code 00 59 029 and 00 59 030 are Main labor operations.

B. Before vehicle delivery to the customer (including center vehicles that are in-service)

Labor Operation:	Labor Allowance:	Description:
00 59 640	Refer to KSD2	Procedure 1: Replace the top belt at the front left and front right. Modify rear right and rear left sound insulation.

or

00 59 643	Refer to KSD2	Procedure 2 - E88 with chrome roller: Replace the top belt at the front left and front right. Modify rear right and rear left sound insulation. Re-use the chrome seat belt roller.
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Labor operation code 00 59 640 and 00 59 643 are Plus labor operations.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

ATTACHMENTS

view PDF attachment [B720210 Customer Letter](#).

view PDF attachment [B720210 Q&A](#).

view PDF attachment [B720210 Modify Insulation](#).

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