



SUZUKI MOTOR CORPORATION

Overseas Automobile Service Group
Service Department
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Date June 2, 2010
Our ref. SB-100602

To : Selected Suzuki Automobile Distributors
Attn. : Managing Director
Service Director / Manager

Subject : Safety Recall Campaign For Power Steering Tensioner Pulley Damage

Dir Sirs and Mesdames,

We regret to inform you that certain JA627W/ JB627W/ JB416V/ SN413V may have a condition which causes the outer race of power steering tensioner pulley to be broken that could finally result in steering effort getting increased at worst case. To address this problem, Suzuki Motor Corporation has decided to conduct a Safety Recall Campaign. We would like to request you to kindly take the following actions. Also, if necessary, please notify this campaign to your government or entity.

1. Condition

Due to the improper material of the plastic outer race of tensioner pulley for adjusting tension of the belt which drives power steering pump, the outer race may be broken causing abnormal noise. In worst case, the belt could be departed from the tensioner pulley resulting in steering effort getting increased.

2. Affected Vehicle Information

- (1) Model: JA627W/ JB627W/ JB416V/ SN413V produced from April 28, 2005 to June 14, 2006.
- (2) Affected Vehicles Actually Exported To Your Country: Please refer to the VIN List of ANNEX 1.

3. Action

- (1) Contact the owners of the affected vehicles to let them bring their vehicles to your authorized dealers.
- (2) Inspect the "Tensioner pulley" of the affected vehicles. If outer race of tensioner pulley is STEEL type, it is **NO** need to replace the tensioner pulley. If it is PLASTIC type, replace the tensioner pulley with a countermeasure pulley. For further details, please refer to the ANNEX2 for Repair Instruction.

4. Parts Supply Plan

You are kindly requested to place an initial order with our Spare Parts & Accessories Planning Group by using the part order form of ANNEX3 to conduct this action.

Applicable Model	Part Name	Part Number	Q'ty / Vehicle
JA627W JB627W	PULLEY, BELT TENSION	49160-77E01-RX0	1
JB416V SN413V	PULLEY, BELT TENSION	49160-64J01-RX0	1

How to place an initial order:

- Use a specified form of ANNEX 3 as attached to this letter for the initial order.
- Use e-mail and send your initial order form to your window person of Spare Parts & Accessories Planning Group. **DO NOT** use SCAN.
- Place an initial order immediately. The deadline of our initial order process is Sep. 2, 2010. On and after Sep. 3, 2010, please place an order by the regular ordering procedure for the necessary parts to conduct this action.

5. Warranty Reimbursement

Please submit the warranty claim applications under the following terms to SMC.

- Claim Category : 2 (Campaign Claim)
- Trouble Code : 99-SB
- Operation Code : LJ9999
- Labor Allowance : See table below.


Applicable Model	Inspection Only	Inspection and Replacement
JA627W JB627W JB416V	0.1h	0.6h
SN413V	0.1h	0.7h

- Causal Part Number / Q'ty : See table below.

Applicable Model	Causal P/No.	Inspection Only	Inspection and Replacement
JA627W JB627W	49160-77E01-RX0	0 (zero)	1
JB416V SN413V	49160-64J01-RX0	0 (zero)	1

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated.

Very truly yours,



Hotaro Yagi, General Manager
Service Department
SUZUKI MOTOR CORPORATION

Attachment

- ANNEX 1 : Affected VIN List
- ANNEX 2 : Repair Instruction
- ANNEX 3 : Part order form
- ANNEX 4 : Sample of the Announcement letter to the owner of the affected vehicle

Recall #: SB

**CUSTOMER REIMBURSEMENT PLAN
American Suzuki Motor Corporation**

If your vehicle is included in the recall and you have paid for repairs resulting from breakage of the power steering pump drive belt tension adjuster pulley, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: 2005 Suzuki XL-7 vehicles produced May 31, 2005 and all 2006 Suzuki Grand Vitara and XL-7 vehicles. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.