



June 1, 2010

Ms. Kathleen C. DeMeter, Director
Office of Defects
U.S. Department of Transportation
National Highway Traffic Safety Admin.
1200 New Jersey Avenue S.E.
Washington, DC 20590

Dear Ms. DeMeter:

Winnebago Industries, Inc. submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.6(c).

1. Winnebago Industries, Inc.
605 W. Crystal Lake Road
Forest City, IA 50436
2. The motor vehicles potentially containing the defect are on certain: 2010 Model Year Winnebago® (Models: View® 524A, 524P, 524K, 524J, and View Profile 524DL) and 2010 Model Year Itasca® (Models: Navion® 524A, 524J, 524K, and Navion iQ 524DL).

These motor homes were manufactured April 27, 2009 through January 21, 2010. The vehicles were identified using production records showing models and VINs.

3. The total number of vehicles potentially containing the defect is 273 (252 units were shipped and require this recall; 21 vehicles had this recall performed prior to shipment).
4. It is estimated that 5 percent of the vehicles contain the defect.
5. Winnebago Industries, Inc. has decided that a defect that relates to motor vehicle safety may exist as these vehicles may have a missing bolt in the driver and/or passenger seats. If this bolt is missing and an accident occurred, the seat and/or seat belt may not function as designed, which could result in personal injury or death.
6. Winnebago Industries, Inc. discovered this defect during the predelivery inspection of the vehicle.
7. N/A.
8. Winnebago Industries, Inc. will remedy this defective situation by checking the torque of the seat belt bolt and replacing it if necessary. Winnebago Industries® estimates the dealer letter will be mailed on or about June 18, 2010. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

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10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 116.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Dale Jordal". The signature is written in a cursive style with a large initial "D" and a long, sweeping underline.

Dale Jordal
Product Safety Administrator

Enclosure



TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #116 – Torque Seat Bolts

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain 2010 Model Year Winnebago® (Models: View® 524A, 524P, 524K, 524J, and View Profile 524DL) and 2010 Model Year Itasca® (Models: Navion® 524A, 524J, 524K, and Navion iQ 524DL). These motor homes were manufactured April 27, 2009 through January 21, 2010.

These vehicles may have a missing bolt in the driver and/or passenger seats. If this bolt is missing and an accident occurred, the seat and/or seat belt may not function as designed, which could result in personal injury or death.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN #116

Affected Models:

Certain 2010 Winnebago:

View® (Models: 524A, 524P, 524K, and 524J).

View Profile (Model: 524DL).

Certain 2010 Itasca:

Navion® (Models: 524A, 524J, 524K).

Navion iQ (Model: 524DL).

Repair Procedure:

Refer to instruction sheet for inspection and torque or possible installation of new bolt(s).

Parts Information:

If parts are required, order the following part kit from Winnebago Industries® using the WinPortal system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Dealer Number: 7686

Quantity	Part Description	Winnebago Industries Part Number
1	Instruction Sheet	RC 7686-10-716
2	Bolt	

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	OPERATION NUMBER	TIME ALLOWANCE
Torque bolts or installation of new bolt(s)	24160101	0.4 hr.

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosures



**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain 2010 Model Year Winnebago® (Models: View® 524A, 524P, 524K, 524J, and View Profile 524DL) and 2010 Model Year Itasca® (Models: Navion® 524A, 524J, 524K, and Navion iQ 524DL). These motor homes were manufactured April 27, 2009 through January 21, 2010.

These vehicles may have a missing bolt in the driver and/or passenger seats. If this bolt is missing and an accident occurred, the seat and/or seat belt may not function as designed, which could result in personal injury or death.

WHAT WE WILL DO

Winnebago Industries, Inc. dealers will correct this situation at no charge to you by: 1. checking to assure the bolt is installed, 2. installing the bolt if missing, and 3. assuring the proper torque of the bolts.

WHAT YOU SHOULD DO

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately one hour. Please allow additional time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. **HOWEVER**, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com; write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at 1-641-585-6939 or 1-800-537-1885.

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IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by e-mail at or@winnebagoind.com, in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436, or by telephone at 1-641-585-6939 or 1-800-537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosure