



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

June 7, 2010

ABILENE TRAILER SALES
3608 PINE
ABILENE, TX 79601

Attn: OREN

SAFETY RECALL NOTICE

To: All Big Tex Trailer Manufacturing, Inc. (Big Tex) Dealers
Subject: Safety Recall Campaign No. 10V-237
Involving: Big Tex Trailer Manufacturing, Inc. (Big Tex)
2010 Model 14GX and 14LX Dump Trailers

Big Tex Trailer Manufacturing, Inc. (Big Tex) has decided that a defect in a component part not manufactured by Big Tex, which relates to motor vehicle safety, exists. The defective component (underrated 7' ramps) was used with certain 2010 Big Tex Model 14GX and 14LX dump trailers. This defect involves what has been determined to be ramps which are not properly weight rated, which are used to load and unload equipment onto and off of the subject trailer. If the ramp is used to load or unload equipment that exceeds the weight rating of the ramps, the ramps could bend or fail. A failure of the ramp could result in accidental damage to include personal injury, property damage or both.

Notices will be sent to all identified owners of the trailers affected. A sample copy of the Owner Notification Letter is attached. **Dealers should immediately notify Big Tex of the name and address of each person or entity to whom the Dealer has sold or delivered one of the affected trailers.** The 2010 14GX and 14LX VIN ranges (last 7 digits) of the potentially affected trailers are as follows:

Model 14GX: Beginning: 2355051 Ending: 2355056

Beginning: 2355280	Ending: N/A
Beginning: 2355287	Ending: 2355288
Beginning: 2355322	Ending: 2355323
Beginning: 2355327	Ending: N/A
Beginning: 2355546	Ending: N/A
Beginning: 2356965	Ending: N/A
Beginning: 2357041	Ending: N/A
Beginning: 2357071	Ending: N/A
Beginning: 2357261	Ending: 2358066
Beginning: 2358069	Ending: N/A
Beginning: 2358350	Ending: N/A
Beginning: 2358401	Ending: 2358403
Beginning: 2359139	Ending: 2359140
Beginning: 2359719	Ending: 2359720
Beginning: 2359771	Ending: 2359774
Beginning: 2359805	Ending: N/A

Model 14LX:	Beginning: 2355414	Ending: 2355445
	Beginning: 2356795	Ending: 2356788
	Beginning: 2356917	Ending: 2356931
	Beginning: 2356938	Ending: 2356945
	Beginning: 2357377	Ending: 2357381
	Beginning: 2357676	Ending: 2357692
	Beginning: 2357694	Ending: 2357695
	Beginning: 2357861	Ending: N/A
	Beginning: 2357879	Ending: N/A
	Beginning: 2357903	Ending: 2357962
	Beginning: 2358015	Ending: 2358018
	Beginning: 1238027	Ending: 2358044
	Beginning: 2358071	Ending: N/A
	Beginning: 2358398	Ending: 2358400
	Beginning: 2358881	Ending: N/A
	Beginning: 2359136	Ending: 2359138
	Beginning: 2360536	Ending: N/A
	Beginning: 2360614	Ending: 2360617
	Beginning: 4352549	Ending: 4352587
	Beginning: 4356489	Ending: 4356502

Important: Some of the involved trailers may still be in your inventory. Attached is a listing of the affected trailers identified by VIN that our records indicate were shipped to you. Please verify purchaser information for each trailer and provide that information to Big Tex Trailer Manufacturing, Inc. as soon as possible. The requested information should be directed to Big Tex Trailer Manufacturing, Inc., ATTN: Warranty, 950 I-30 East, Mount Pleasant, Texas 75455 or warranty@bigtextrailers.com or via fax to (903) 575-5218. Federal law requires you to complete the recall service on trailers still in your inventory before retail delivery.

Photographs of the “Properly Rated Ramps” and the “Underrated Ramps” appear in Attachment 1 entitled Ramp Picture Comparisons.

Instructions for Ramp Replacement for 2010 Model 14GX and 14LX Big Tex Dump Trailers

Installation instructions:

1. First, remove the underrated ramps currently stored in the ramp storage slots.
2. Second, replace the underrated ramps with the new, properly rated ramps.

Photographs of the “Properly Rated Ramps” and the “Underrated Ramps” appear in Attachment 1 entitled Ramp Picture Comparisons.

Repair affected trailers as they are brought into your dealership. Contact Big Tex warranty department should you have any questions regarding the repair at **1-800-594-5637**. Repairs should be perfected by merely replacing the underrated ramps with ramps which are properly weight rated for the trailer and destroying the underrated 7' ramps. The underrated ramps should not be returned to Big Tex Trailer Manufacturing, Inc. or used for any purpose, to avoid inadvertent use in a wrong application.

Customers are being provided with an Owner Notification Form, which they have been requested to bring to you at the time they have their ramps exchanged. Upon completion of the necessary exchange, you are required to return the completed Owner Notification Form to Big Tex Trailer Manufacturing, Inc. via facsimile to (903) 575-5218. Big Tex estimates it will take approximately 5 minutes to complete the necessary exchange.

If you have questions concerning this recall, call the Big Tex Warranty department at **1-800-594-5637** or at 903-575-0300.

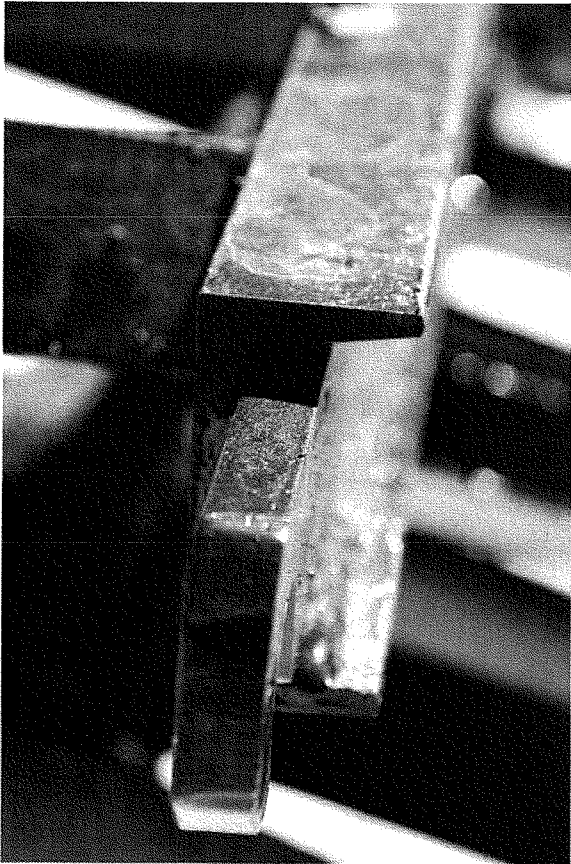
Your immediate assistance in this important effort is appreciated.

Big Tex Trailer Manufacturing, Inc.

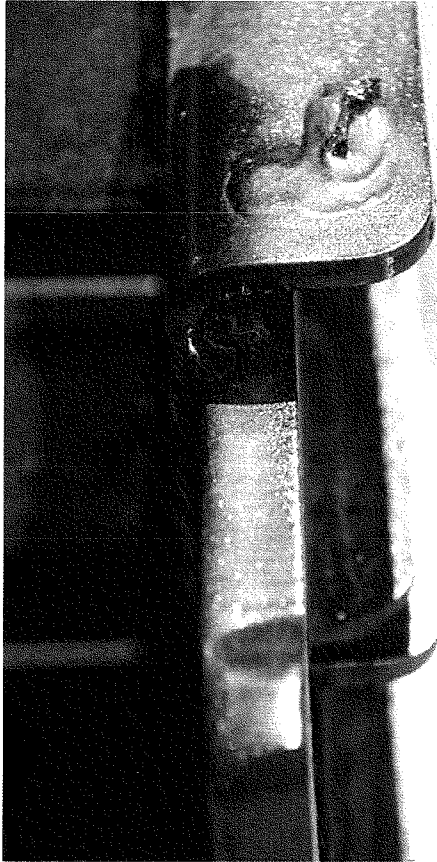
Encl: Listing of affected trailers shipped to you
Sample copy of Owner Notification Letter
Sample copy of Owner Notification Form

Ramp Picture Comparisons

Properly Rated Ramps



Underrated Ramps



List of Affected Trailers for: ABILENE TRAILER SALES

Invoice#	Invoice Date	Model #	Serial Number
00193057	05/06/2010	14LX-14BK7SIR	16VDX1426A2357952



950 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

Date: _____

SAFETY RECALL NOTICE

Safety Recall Number: **10V-237**

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex) has determined that a defect in a component part, which relates to motor vehicle safety, exists. The defective component (underrated 7' ramps) was used with certain **2010 Big Tex Model 14GX and 14LX** dump trailers. This defect involves what has been determined to be underrated ramps. If the ramps are used to load or unload a piece of equipment which exceeds the weight rating of the ramps, the ramps could bend or fail. A failure of the ramp could result in accidental damage to include personal injury, property damage or both.

Your trailer has been identified as included in this recall. **Immediately remove and do not use the ramps with which your trailer was equipped and call Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 immediately, so Big Tex can schedule the necessary exchange.** You are advised not to use the ramps to load or unload equipment until you have taken the trailer and/or ramps in for the necessary exchange for ramps which are properly weight rated for your trailer.

Photographs of the "Properly Rated Ramps" and the "Underrated Ramps" appear in Attachment 1 entitled Ramp Picture Comparisons.

The work will take approximately five minutes to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary ramp replacement, **which will be performed at no charge to you**, please do the following:

1. Call Big Tex Trailer Manufacturing, Inc. in Mt. Pleasant, Texas **toll free at 1-800-594-5637** or on our regular phone number at (903) 575-0300, for the location of your closest Big Tex dealer or authorized representative who will perform the exchange. You should call the same number if you have any problem obtaining the needed exchange. **DO NOT USE** the ramps to load or unload equipment until after the necessary exchange has been completed.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer or authorized representative. Upon completion of the necessary exchange, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge to you within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street SW
Washington, DC 20590

or call the toll free number:
Auto Safety Hotline at 1-888-327-4236

We regret any inconvenience which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

Stan Garrett, Vice President – Finance & Accounting
Big Tex Trailer Manufacturing, Inc.

Encl: Owner Notification Form



**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 10V-237**

2010 Big Tex 14GX and 14LX MODEL DUMP TRAILERS

UNDERRATED RAMPS INSTALLED ON TRAILER

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex toll free at 1-800-594-5637.

Upon completion of the necessary ramp replacement, the Big Tex Dealer or authorized representative must return this form to the address below by faxing to (903) 575-5218:

Big Tex Trailer Manufacturing, Inc.
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

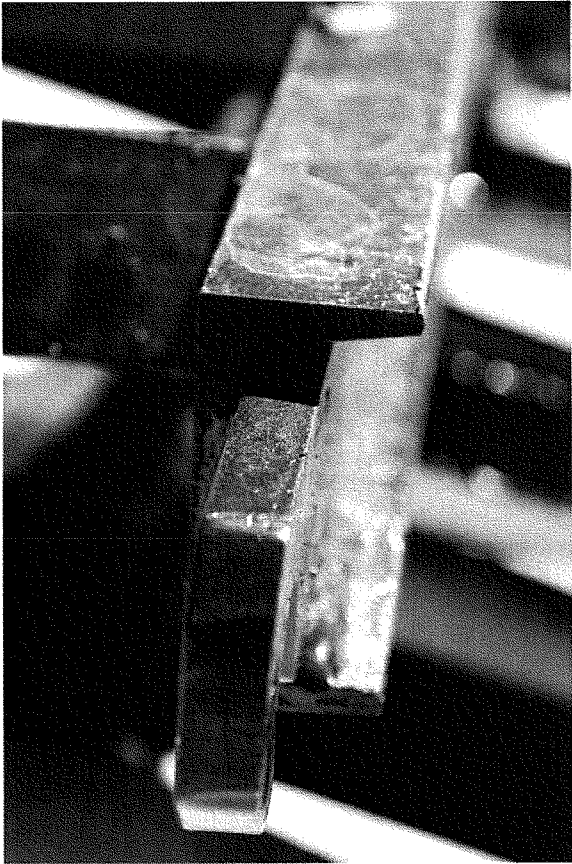
Please include the following information:

- a. Model of Trailer: _____
- b. VIN: _____
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for exchange:

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____

Ramp Picture Comparisons

Properly Rated Ramps



Underrated Ramps

