



Fleetwood RV, Inc.
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IMPORTANT RECALL INFORMATION #10520FRV

May 2010

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS,
SERVICE MANAGERS
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #10520FRV
2009 JAMBOREE SPORT AND 2010 JAMBOREE, JAMBOREE
SPORT, TIOGA, AND TIOGA RANGER MODEL 31N AND
ENCOUNTER MODEL 32BH CLASS A & C MOTOR HOMES –
LPG SUPPLY LINES FOR THE WATER HEATER AND
FURNACE**

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana and Riverside, California, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2009 Jamboree Sport and 2010 Jamboree, Jamboree Sport, Tioga and Tioga Ranger Model 31N and Encounter Model 32BH Class A & C motor homes.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is attached for your information.

WHAT IS THE PROBLEM?

The LPG supply lines for the water heater and furnace that are routed through a hole in the floor may become damaged by sharp edges if unprotected. The damaged LPG supply lines may result in a propane gas leak and could result in a fire.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached Recall Service Bulletin # 10520FRV prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request through e-FDN. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

FLEETWOOD RV, INC.

Attachments: Recall #10520FRV Customer Letter
Recall #10520FRV Service Bulletin