



May, 2010

IMPORTANT: Safety Notice

SAFETY – RECALL

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors, Inc. has determined a defect which relates to motor vehicle safety exists in certain fire truck cab/chassis assembled by Spartan Motors Chassis, Inc. equipped with a Ridewell Independent Front Suspension (IFS) Cradle.

What Products Are Affected?

Certain Advantage, Diamond, Gladiator and Metrostar model cab and chassis equipped with an Independent Front Suspension (IFS) Cradle supplied by Ridewell.

What is the problem?

Certain welds that attach the bell crank support brackets may have been omitted during the welding operation of the suspension cradle.

What are the risks to motor vehicle safety?

A complete separation of the bell crank support bracket(s) may cause steering impairment which could result in a vehicle crash.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis, which may have the suspect engines; Spartan Chassis has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.

Contact a Spartan Motors Chassis, Inc. Customer Service group to schedule an inspection by Ridewell.



SPARTAN CHASSIS, INC.

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What will Spartan Motors Chassis, Inc. do?

Spartan Motors Chassis, Inc. will work coordinate, with Ridewell, efforts to ensure the field remedy is conducted for the affected units. The manufacturer (Ridewell) will inspect for missing welds. If cracks are identified, the suspension cradle will be replaced. If no cracks are identified, the required welds will be applied.

For questions regarding warranty claims, please call 800-543-5008 Option 4.

We regret any inconvenience this situation may cause. Spartan Chassis is committed to customer safety and satisfaction.

Sincerely,

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