



## NHTSA SAFETY RECALL

### **Safety Recall Notice #10V-\_\_\_\_\_ Improvement of Contact between Harness Connector and Electronic Harness Control**

Dear Big Dog Motorcycles Dealer/Service Center:

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) is recalling certain model year 2004 motorcycles to correct a loose connection between the harness connector and the electronic harness controller (EHC). The seal in the connector may not allow the connector pins to seat properly, which may cause an intermittent loss of electrical power to various components or a vehicle stall. Big Dog Motorcycles previously issued Service Bulletin SB1078 to address this condition. While this recall affects all 2004 Big Dog Motorcycles models, only motorcycles that have not previously received the SB1078 repair will be subject to this recall and remedy.

A recall notice will be sent to the registered owners of the affected motorcycles. (A sample copy of the notice is enclosed with this letter.)

#### **What You Should Do**

We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the remedy has been performed. It is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Owners of the above-mentioned motorcycles will contact you to schedule a time for you to perform the remedy. At the time of repair, enter a warranty claim for this recall through AWS using Labor Op R10V-XXX. Follow the repair procedure set forth in the attached bulletin (EHC CONTACT IMPROVEMENT - Recall #10X-XXX) for any recalled motorcycles in your current inventory. Big Dog Motorcycles will pay 0.2 hours of labor at your posted hourly shop rate to perform this procedure. Contact the Customer Service Department for any questions you may have on submitting claims for recall repairs.

We will be mailing our recall notification to owners of these motorcycles on or about May 24, 2010. You can advise them of the exact turnaround time based on scheduling and any other factors that may exist.

We appreciate your cooperation and prompt attention to this important matter. We are taking this action in the interest of our customers' personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,  
BIG DOG MOTORCYCLES, L.L.C.