



Fleetwood RV, Inc.  
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## **IMPORTANT RECALL INFORMATION #10420FRV**

April 2010

**TO: ALL FLEETWOOD RV DEALER PRINCIPALS,  
SERVICE MANAGERS  
AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #10420FRV  
2010 BOUNDER CLASSIC MODEL 30T AND ENCOUNTER  
MODELS 28MS, 30SA & 32BH CLASS A MOTOR HOMES  
FEDERAL CERTIFICATION TAG - INCORRECT **FRONT AND  
REAR TIRE PRESSURE****

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc. has decided that certain model year 2010 Bounder Classic Model 30T and Encounter Models 28MS, 30SA & 32BH Class A motor homes fail to comply with the Code of Federal Regulation Part 567 "Certification" requirements. These motor homes were manufactured at our Decatur, Indiana plant February 26, 2010 through March 29, 2010.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners is attached for your information.

### ***WHAT IS THE PROBLEM?***

Fleetwood RV, Inc. has become aware that the Federal Certification Tag was printed with an incorrect **front** and rear tire pressure. The correct **front tire pressure is 95 PSI** and the rear tire pressure is 100 PSI.

To correct this non-compliance, it is necessary to replace the Federal Certification Tag as described in the attached Recall Service Bulletin #10420FRV.

### ***WHAT SHOULD YOU DO?***

Please check your motor home inventory and perform the repair procedure on affected units as outlined in the attached Recall Service Bulletin #10420FRV. It is imperative that this procedure be completed prior to the sale of the affected units so your customers will not be inconvenienced.

In the event that a customer contacts you to have the described non-compliance remedied, please verify eligibility by referring to the serial number range listed on the attached Recall Service Bulletin #10420FRV prior to beginning the inspection and repairs.

Once repairs are completed, have the customer sign your dealership's Internal Repair Order and submit your request electronically through e-FDN. Customers will not be charged for these repairs.

**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Fleetwood RV or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Fleetwood RV with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Fleetwood Service Center.

Sincerely,

**FLEETWOOD RV, INC.**

Attachments: Recall #10420FRV Customer Letter  
Recall #10420FRV Service Bulletin