



April 30, 2010

Via Certified Mail

To: Westport Authorized Service Dealers

Subject: Important Notice – Mandatory fuel shut-off valve upgrade
Bulletin Number: W1-SL-002
Recall Number 10V-165

Important Notice

Westport has decided that a defect related to motor vehicle safety exists in certain Westport ISX G vehicles equipped with Liquefied Natural Gas fuel pumps. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the owner may be entitled to certain remedies.

To avoid having to provide more burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Westport customer service if their dealer does not remedy the condition within (3) three days of the mutually agreed service date. If the condition is not remedied within a reasonable time, the owner may also contact the National Highway Traffic Safety Administration.

Reason for this Recall

A vent hole associated with the pump pressure relief valve may have been covered by a welding process, during the manufacture of the pump. This can render the pressure relief valve ineffective, resulting in the possible build up of gas in the pump if the manual shut-off valve is closed. This could result in a sudden leak of high pressure gas within the tank shroud and a slower leak of tank pressure, which could result in personal injury and/or vehicle or property damage.

Vehicles Involved

Certain Westport ISX G vehicles equipped with Liquefied Natural Gas pumps with the following VIN Numbers:

#	Pump S/N	Vehicle VIN	ESN	Model Year
1	F9624.049	1XKDD49X47R207207	79225579	2007
2	F9624.053	1XKDD49X09R250705	79317720	2009
3	F9624.054	1XKDD49X79J252157	79321600	2009
4	F9624.055	1XKDD49X19R250700	79316782	2009
5	F9624.056	1XKDD49X17R197090	79224978	2007
6	F9624.058	1XKDD49X57R197044	79223875	2007
7	F9624.063	1XKDD49X99R250699	79316191	2009
8	F9624.064	1XKDD49X69R250692	79316189	2009
9	F9624.071	1XKDD49X49J252150	79320736	2009
10	F9624.079	1XKDD49X87R197085	79227791	2007
11	F9624.080	1XKDD49X89J252152	79320734	2009

Owner Notification

Owners will be notified of this campaign by Westport.

Dealer Campaign Responsibility

Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age or ownership. Important: If there are any vehicles in dealer inventory, Federal law requires you to complete the recall service on these vehicles before delivery.

If a vehicle is not available for service for a known reason, please contact your Westport Field Service Team.

Instructions to Perform Campaign W1-SL-002

Please refer to Technical Service Bulletin TSB-001 contained in this package for inspection and procedure for fuel shut-off valve upgrade.

Reimbursement

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be signed by both the dealer and the owner.

Time Allowance

Inspection of the welds on the fuel tank assembly	0.4 Hr
Fuel shut off valve upgrade	2.0 Hr

All replaced parts are to be returned to your local Westport representative

Thank you for your cooperation. Please contact our field service staff with questions at:

Southern California: 310-830-1500 M-F (8 am – 5 pm)

Northern California: 650-888-6844 M-F (8 am – 5 pm)

WPT hotline: 1-888-WPT-HPDI (1-888-978-4734) – 24 hours per day / 7 days per week

Sincerely,

Westport Field Service Team