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DATE: April 09, 2010
 TO: All Acura Sales, Service & Parts Managers
 FROM: American Honda Parts and Service Divisions
 RE: 2010 ZDX Instrument Panel Tear Line Not Cut

Today, April 09, 2010, American Honda is announcing a Stop Sale order and Recall on some 2010 ZDX units in dealer inventory and some sold units. All in-stock units will need to be inspected and, in some cases, repaired prior to sale. Refer to VIN Status Inquiry to determine which units in your inventory are affected. American Honda Motor Co. will begin notifying clients to return their vehicle to a dealer for inspection starting April 21, 2010.

Note: You should not sell any affected vehicles until they have been inspected and, if necessary, repaired. Should an unrepaired vehicle cause an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Some instrument panels did not receive the laser cut on the underside of the passenger side airbag area of the instrument panel. Without the laser cut, the deployment timing and force are affected.

Campaign Information

The inspection procedure ([click here](#)) will identify which vehicles in your inventory require instrument panel repair. A Service Bulletin will be posted April 16th. The client mailing will be April 21st.

Parts Information

About 24 instrument panels are expected to require replacement. Do not order a replacement instrument panel until the inspection has been performed and the instrument panel is identified as defective. Parts Division has an adequate supply of instrument panels, in both colors, based on the projected number of defective parts.

Warranty Information

Use the Warranty coding below to file as claim for the inspection.

Warranty information specific to the instrument panel replacement will be included in the Service Bulletin.

Operation number: 8415A1
 Flat Rate Time: 0.2 hour
 Failed Part Number: 77102-SZN-A02ZB
 Defect Code: 5ZD00
 Symptom Code: R3400
 Skill Level: Repair Technician

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