

GM CUSTOMER CARE AND AFTERSALES

DCS2418

URGENT - DISTRIBUTE IMMEDIATELY

Date: June 17, 2010

Subject: 10091B - Safety Recall
Voltage Regulator Internal Low Resistance Short
Revised Part Information, Service Procedure, and
Claims
Information Sections

Models: 2010 Chevrolet Express and GMC Savana
2500/3500/4500 Series

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Manager, Parts Manager,
New Car Vehicle Manager, and Warranty Administrator

The Parts Information, Service Procedure, and Claim Information sections in bulletin 10091B have been revised to include additional vehicles. Please review the revised information immediately.

Customer Letter Mailing

The customer letter mailing for the additional vehicles will begin on June 28, 2010.

Global Connect (GWM) The “Investigate Vehicle History” (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated June 17,

2010.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available June 18, 2010.

END OF MESSAGE

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