

GM CUSTOMER CARE AND AFTERSALES

DCS2441

URGENT - DISTRIBUTE IMMEDIATELY

Date: July 14, 2010

Subject: 10117A – Safety Recall  
Voltage Regulator Internal Low Resistance Short  
Revised Service Procedure and Claim Information  
Sections

Models: Various Serviced Vehicles

To: All GM Dealers

Attention: General Manager, Service Manager, Parts Manager,  
New Car Vehicle Manager, Used Car Vehicle Manager,  
and  
Warranty Administrator

The Service Procedure and Warranty Information sections in bulletin 10117A have been revised. The inspection date for determining a good generator has changed. Technicians should review the new date codes immediately. Technicians are to record the date code of the generator on the repair order.

Warranty Administrators are to record the generator date code in the Correction Description field when the claim is submitted for payment.

Please discard all copies of bulletin 10117, issued June 2010.

END OF MESSAGE

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