



Safety Recall ALERT

Date: March 5, 2010 (Revised counts) **Number:** SRA-V10-01
To: All U.S. & Canadian Distributors
Attention: Service Manager, Warranty Manager, Parts Manager, Dealer Principal
From: Regulatory Affairs Department
Subject: Safety Recall, RVXX1001, Upper Bunk Windows

Safety Recall Summary:

On certain Volvo VNL model vehicles manufactured from February 9, 2009 through February 15, 2010, the adhesive used between the glass and window frame may de-bond allowing the glass to come loose and possibly fall out.

The number of vehicles affected is approximately 3,000 (2,678 US and 322 Canada) (Revised counts).

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Repair Instructions are tentatively scheduled for release no later than May 19, 2010.
- Vehicle list will be posted on the Trucks Dealer Portal on or before March 8, 2010.
- Owner Notices are scheduled to be mailed on or before May 26, 2010.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.