

March 9, 2010

TO: ALL HYUNDAI DEALER PRINCIPALS/GENERAL MANAGERS:
ALL HYUNDAI DEALERSHIP SERVICE MANAGERS:
ALL HYUNDAI DEALERSHIP PARTS MANAGERS:
ALL HYUNDAI DEALERSHIP SALES MANAGERS:

SUBJECT: Recall Campaign 096 - 2011 MY Sonata Front Door Latch Inspection and Replacement - TSB# 10-01-016

Hyundai Motor America is conducting a Recall to inspect and, if necessary, replace the front door latch assemblies on certain 2011 Model Year Sonata vehicles. Technical Service Bulletin #10-01-016 provides a procedure to inspect and replace the front door latch assemblies.

In order to identify only those vehicles affected by Recall Campaign 096, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 096.

TSB #10-01-016 will be available on Hyundai's Website on March 9, 2010. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA