

//ALL 02/12/2010

TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty  
Administrators

FROM: Hyundai Motor America

DATE: Friday, February 12, 2010

SUBJECT: **Campaign 095 - PODS Electronic Control Unit Software Update -  
TSB# 10-01-010**

Hyundai Motor America is conducting a Customer Notification for a software update for the PODS ECU on certain 2010 Tucsons.

This campaign provides a procedure for updating the software of the PODS ECU.

In order to identify only those vehicles affected by Campaign 095, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Campaign 095.

Enclosed with the Service Manager's letter are materials, which were developed for your use: Dealer Letter, one (1) copy of the Technical Service Bulletin (TSB#10-01-010) containing instructions on performing the service and submitting the campaign claim, and a VIN listing of your affected vehicles.

TSB #10-01-010 will be available on Hyundai's Website on February 12, 2010. The applicable GDS software version will be available on February 12, 2010.

Customer notification letters will be mailed in the near future.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA