## **Service and Warranty Reference Library**

Title: Product Safety Recall 15026 update

Date: 04/29/2010

To: Saab Dealer Principal Saab Service Mangers Saab Parts Managers

From: Abe Buchbinder

Saab Automobile AB has decided to initiate a Product Safety Recall covering 14,972 MY 04 Saab 9-3 to replace the driver's side seat belt.

Saab well also offer a 10 year coverage for the passenger's side seat belt on approximately 800, 2004 MY 9-3 vehicles as a special policy #15918.

It has been established that the breakpoint for original Product Safety Recall 15017 launched in 2004 has not been sufficient, resulting in ATS (Automatic Tensioning System) wire fractures in vehicles not affected by the original recall. This is experienced by the webbing spooling out and not retracting. The condition would be obvious to the driver, but in the event of a vehicle crash, the functionality of the seat belt will be compromised.

The **driver's side seat belt** should be pro-actively replaced according to MI 853-2727.

## Effective April 22, 2010 Saab Cars North America began shipping seatrbelts to your dealership

Please ensure that these allocated seatbelts are to be used primarily for the owner mailing scheduled to be sent out on or about May 5, 2011.

Seatbelts required for repairs to vehicles not included in the campaign should be ordered per current procedure.

A complete set of materials is posted below and includes copies of the owner letter, Technical Service Bulletins and a dealer cover letter with FAQ's and claiming information.

The product safety recall will have a phased mailing over the next 3 months to ensure adequate parts supply. The first owner mailing should take place on or about May 5, 2010.

Should any questions concerning this matter please contact the Dealer business center at 1888 414 6322

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