

TOYOTA CUSTOMER SERVICES

Volume: XVI
Number: TC10-009
Date: 2/09/2010
 Action
 Retain
 Information

INTEROFFICE MEMORANDUM

To: All Region/Private Distributor General Managers/Vice Presidents

From: Bob Waltz,
Vice President, Product Quality and Service Support

Subject: Safety Recall – A0C
Certain Early Production 2010 Model Year Camry Vehicles
Equipped with 4 Cylinder (2AR-FE) Engines
Brake Tube Inspection and/or Repositioning

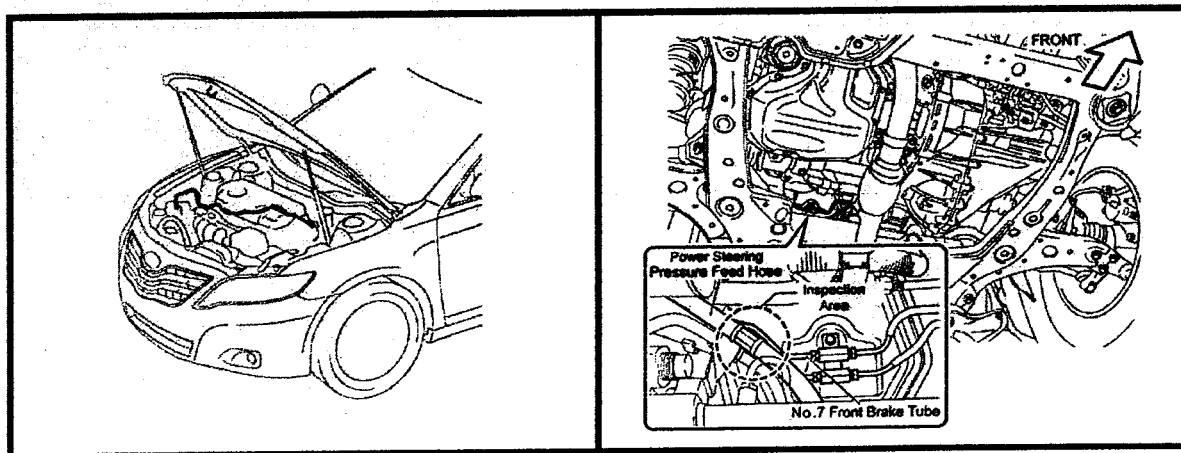
On February 9, 2010, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain early production 2010 Model Year Toyota Camry vehicles equipped with the 4 cylinder (2AR-FE) engines.

Condition

On **7,314** early production 2010 model year Camry vehicles equipped with the 4 cylinder (2AR-FE) engine, a power steering pressure hose in the engine compartment may be the incorrect length. If this condition exists, a crimp on the power steering pressure hose may come in contact with the No. 7 Front Brake Tube ("brake tube"). Should this condition continue, a hole may wear in the brake tube and deplete the brake fluid in the vehicle. As a result, the brake pedal stroke will increase and lead to greater vehicle stopping distance.

Safety Recall Remedy

We request Toyota dealers to inspect and if necessary adjust the space between the brake tube and the power steering pressure hose crimp on the affected vehicles. Based upon the inspection results, the brake tube may need to be replaced. The inspection/adjustment and, if necessary, the brake tube replacement, will be performed at **NO CHARGE** to the vehicle owner.



1. Dealer Letter Mailing Date

The attached Dealer Letter will be sent to all Toyota dealers in early February, 2010.

2. Owner Notification Mailing Date

The owner notification will commence in mid-February, 2010.

Please note that only owners of the specific 7,314 vehicles will be notified. If a dealer is contacted by an owner, who has not yet received a notification, please instruct the dealer to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the repair as outlined in the Technical Instructions found on TIS.

3. Number of Vehicles Involved

There are 7,314 Camry (2010 model year) vehicles involved.

4. Region/District Summary Reports

The following Safety Recall A0C Summary Reports will be provided shortly:

- Region/PD Summary that provides an overview of the entire Region/PD for this Safety Recall.
- District Summary Report that indicates the number of involved vehicles registered in each dealership's primary marketing area for this Safety Recall.
- **Dealer Reports will no longer contain a PMA VIN list.** However, they will contain the number of involved vehicles in dealer stock.

cc: Region/Private Distributor Assistant General Managers
Region/Private Distributor Customer Service Operations Managers
Region/Private Distributor Service Managers/Directors/VPs
Region/Private Distributor Parts Managers/Directors/VPs
Region/Private Distributor Customer Services Field Managers
Region/Private Distributor Technical Services and Training Managers
Region/Private Distributor District Service and/or Parts Managers
Region/Private Distributor Customer Relations Managers
Region/Private Distributor PDC Managers
Region/Private Distributor Field Technical Specialists
Region/Private Distributor Service Training Specialists
Region/Private Distributor Vehicle Operations Managers
All NAPC General Managers
All TMS Sales Administration Managers
All TMS Product Quality & Service Support Managers
All Field Product Engineers

J. Beseda	W. Fay	K. Kusakawa	S. Sugawara
G. Borst	N. Fein	M. Michels	M. Templin
R. Broughman	F. Fontaniella	T. Morrison	J. Tetherow
G. Bryan	H. Fukui	T. Nakagami	P. Uribe
W. Burns	S. Haag	D. Pettitt	K. Ura
D. Camden	J. Hanson	R. Pflughaupt	A. Vaish
B. Carter	K. Higgins	C. Reynolds	R. Waltz
G. Christoff	C. Hosterrer	C. Roberts	S. Yamaguchi
J. Colon	M. Hosoe	R. Sakai	M. Yamanami
B. Cooper	Y. Inaba	D. Sakakibara	N. Yamamoto
R. Daly	M. King	M. Setta	H. Yoshihashi
F. Davidson	J. Lang	A. Smith	D. Zellers
T. Doi	J. Lentz	R. Specht	
D. Esmond	E. Matsuda	J. Stempkowski	