

# TOYOTA

Update: 02/16/2010 – Update to Flow Chart in Warranty Processor Instructions.

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To: All Toyota Dealer Principals, Service Managers, Parts Managers

Subject: Safety Recall – A0C  
Certain Early Production 2010 Model Year Camry Vehicles  
Equipped with 4 Cylinder (2AR-FE) Engines  
Brake Tube Inspection and/or Repositioning

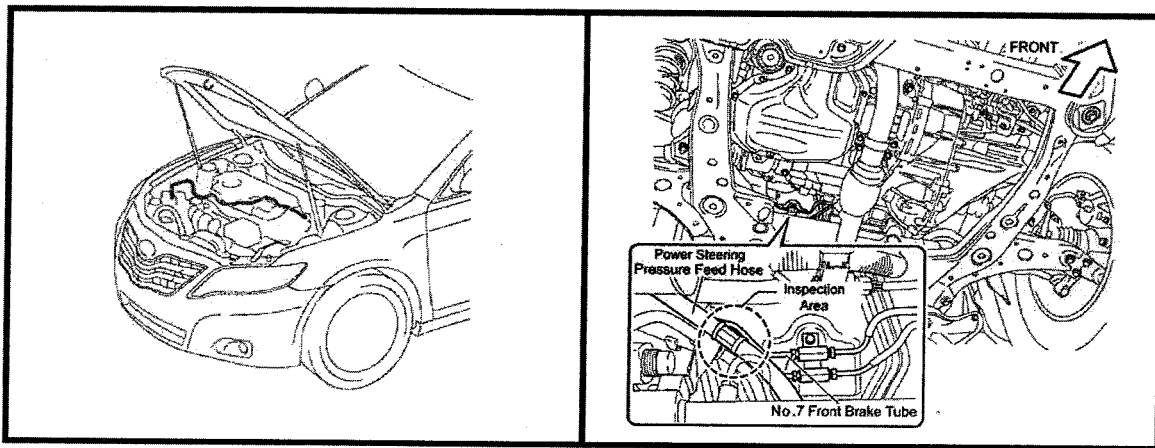
On February 9, 2010, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain early production 2010 Model Year Toyota Camry vehicles equipped with the 4 cylinder (2AR-FE) engines.

### Condition

On **7,314** early production 2010 model year Camry vehicles equipped with the 4 cylinder (2AR-FE) engine, a power steering pressure hose in the engine compartment may be the incorrect length. If this condition exists, a crimp on the power steering pressure hose may come in contact with the No. 7 Front Brake Tube (“brake tube”). Should this condition continue, a hole may wear in the brake tube and deplete the brake fluid in the vehicle. As a result, the brake pedal stroke will increase and lead to greater vehicle stopping distance.

### Safety Recall Remedy

We request Toyota dealers to inspect and if necessary adjust the space between the brake tube and the power steering pressure hose crimp on the affected vehicles. Based upon the inspection results, the brake tube may need to be replaced. The inspection/adjustment and, if necessary, the brake tube replacement, will be performed at **NO CHARGE** to the vehicle owner.



### 1. Owner Notification Letter Mailing Date

The owner notification will commence in mid-February, 2010.

Please note that only owners of the specific 7,314 vehicles will be notified. If your dealership is contacted by an owner of an involved vehicle, who has not yet received a notification, please **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the repair as outlined in the attached Technical Instructions.

**2. Vehicles in Dealer Stock**

As required by Federal law, dealers are not to deliver any new vehicles in their inventory, which are involved in this Safety Recall. Dealers must perform the Safety Recall on all new vehicles in stock prior to sale or lease. Vehicle Safety Recall completion can be verified through TIS.

**3. Dealer/Owner Lists**

Summary Reports containing the **number** of involved vehicles in your dealership's primary marketing area and a VIN list containing vehicles in dealer stock have been distributed to each dealership's Service and Parts Manager. (VIN lists of vehicles in the dealership's PMA will no longer be provided. Please verify eligibility by confirming through Dealer Daily or TIS prior to performing repairs.)

**4. Number and Identification of Involved Vehicles**

There are 7,314 specific Camry (2010 model year) vehicles involved.

Model	WMI	MY	VIN Range	
			VDS	Range
Camry	4T1	2010	BF3EK	U001018 – U001021
	4T4			U500012 – U503263
				R001024 - R012346

**5. Parts Ordering**

*It is anticipated that this inspection and if necessary repositioning will not require any parts.* In the unlikely event that the No. 7 Front Brake Tube requires replacement, the following part will need to be ordered. It will be placed on Manual Allocation Control (MAC) until further notice. While the parts are on MAC, a representative from TMS will review each order and contact the dealership's Parts Manager as required, to verify the necessity of the order. This will assure an adequate and balanced parts inventory.

If there are questions regarding operational or logistical issues, dealership associates should go through their normal channels for resolution (e.g. PDC, Dealer Parts Call Center for TMS Region Dealers, DSPMs).

If there are special circumstances where a dealership requires parts release, dealership associates should contact (310) 468-5516. The associate should have the following information ready to expedite research of the order status:

1. Dealer Information (Dealer Code, Contact Name, Telephone Number)
2. Order Reference Number
3. Customer Name and Vehicle 17-digit VIN

Part No.	Part Name	Qty/Unit
47317-06160*	No. 7 Front Brake Tube	1*



**\*Part replacement is based on inspection results. DO NOT order parts until the vehicle inspection has been completed. Refer to the Technical Instructions posted on TIS for additional information.**

**IMPORTANT PARTS ORDERING REMINDER**

Effective March 1, 2009, Safety Recall Service Campaign (SSC/LSC) and Customer Support Program (CSP) parts do not earn Parts Return Credit Accrual and are not returnable under the Monthly Return Program. It is recommended that you order these parts based on appointments or immediate customer needs using a "Sell One-Buy One" ordering pattern. Please refer to PANT Bulletin 09-12 for additional details.

**(Parts Ordering Continued . . .)**

A UIO by state matrix is listed below to inform dealers of the number of vehicles in their area.

STATE	UIO
AK	56
AL	77
AR	62
AZ	10
CA	160
CO	16
CT	76
DC	6
DE	27
FL	170

STATE	UIO
GA	297
IA	87
ID	0
IL	873
IN	179
KS	64
KY	316
LA	100
MA	232
MD	203

STATE	UIO
ME	21
MI	206
MN	177
MO	121
MS	65
MT	1
NC	113
ND	16
NE	11
NH	37

STATE	UIO
NJ	286
NM	25
NV	77
NY	475
OH	528
OK	339
OR	8
PA	310
RI	44
SC	101

STATE	UIO
SD	13
TN	325
TX	511
UT	7
VA	198
VT	16
WA	38
WI	169
WV	29
WY	2

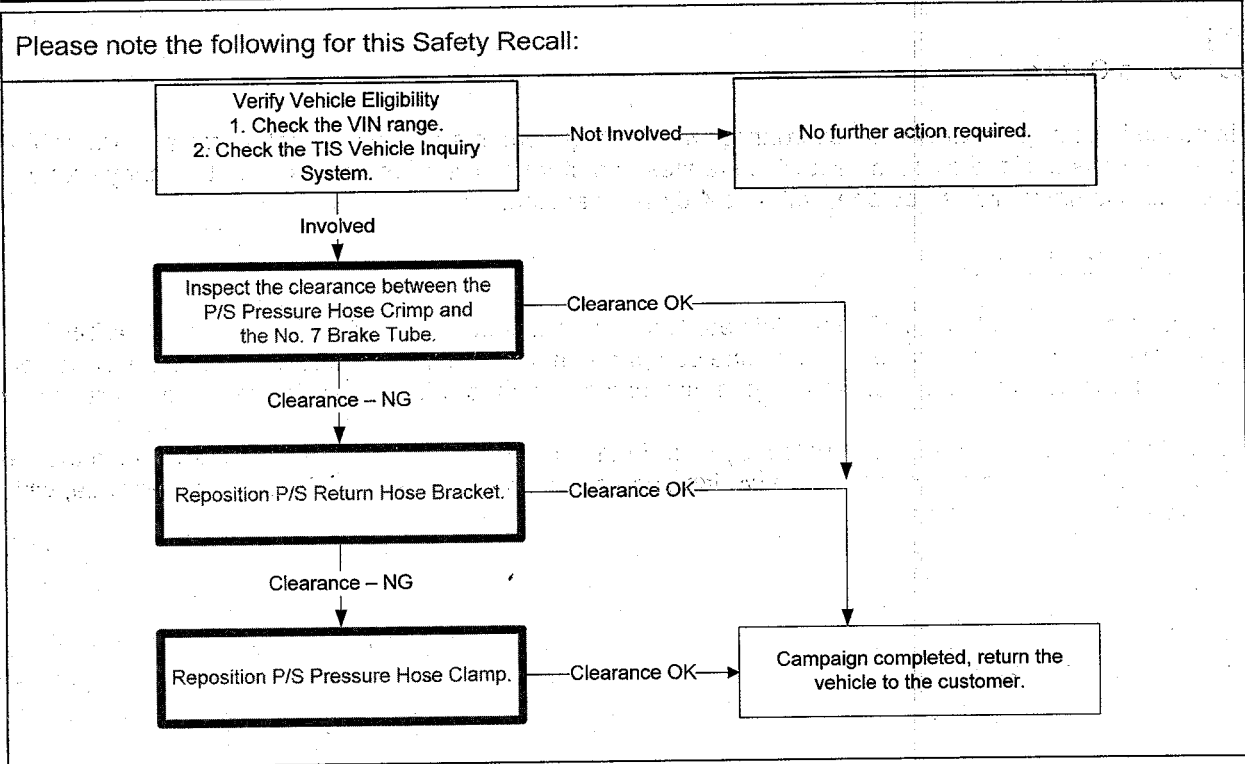
**6. Repair Procedures**

Refer to TIS for the appropriate Technical Instructions.

**NOTE: To conduct this Safety Recall, technicians will need to utilize the following SST:**

1. SST Taper Gauge (Gap Tool) 00002-GTMAR (drawer 20)
2. 09017-1C100 - Union Nut Wrench 10mm
3. 09017-1C110 - Union Nut Wrench 12mm

**7. Warranty Processor Instructions**



**The operation codes to be used for this Safety Recall are:**

Safety Recall #	Op. Code	Description	Flat Rate Hour
A0C	0522A1	Inspect the space between the brake tube and the power steering pressure hoses crimp.	0.3 hr/vehicle
A0C	0522A2	<b>Inspect and Reposition</b> the space between the brake tube and the power steering pressure hose crimp.	0.7 hr/vehicle
A0C	0522A3	<b>Inspect and Reposition</b> the space between the brake tube and the power steering pressure hose crimp & <b>Replace</b> the Front Brake Tube	2.1 hr/vehicle

**NOTE:**

- The above flat rate times include 0.1 hour for Safety Recall administrative cost per unit for the dealership.
- For Operation Code 0522A3, a one liter bottle of brake fluid (part number 00475-1BF03) may be included on the Safety Recall claim **if used during the repair**. Use "OF" sublet type. State "Brake Fluid" in the sublet description.
- Rental Car: Use "RT" sublet type for Op. Code 0522A3. Customer rental car through the Toyota-Rent-A-Car (TRAC) Program is available for a maximum of 3 days at a maximum rate of \$35 per day. Special accommodations, not outlined above require DSPM authorization.

Submit Safety Recall claims following the procedures described in the Toyota Warranty Policy and Procedures Manual.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC.