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TO: «DEALER»  
FROM: Les Crook, Senior Service Manager  
DATE: February 2010  
SUBJECT: Recall Notice: 10V-031 Oshkosh H-Series, Hydraulic Hose/Electrical Power Cable Interference

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## VEHICLE SAFETY DEALER NOTIFICATION - IMPORTANT

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact Oshkosh customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### DEFECT OR NONCOMPLIANCE INVOLVED

Oshkosh Corporation has decided that a defect which relates to motor vehicle safety exists in certain H- Series Snow Blower chassis.

On certain H-Series chassis a hydraulic hose may contact the electrical power cable at the blower motor starter. If this condition occurs, the interference between these components may cause chaffing and eventual hose and electrical cable deterioration. The chafing condition may cause sparks and electrical arcing and potentially start an electrical fire.

The blower motor starter power cable and hydraulic hose routing must be inspected on each vehicle. If the power cable and/or hydraulic hose(s) are damaged, replace the defective components. If the hose routing is incorrect, correct the routing according to the procedure in Oshkosh Airport Product Bulletin No. 157.

### VEHICLES INVOLVED.

The vehicles involved were built between August 20, 2008 and January 22, 2010.

Involved vehicles have been identified by Oshkosh job numbers and are listed on the attached report. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign.

### DEALER RESPONSIBILITY

It is the dealer's responsibility to contact the customers on the attached list and to support service for this remedy. Make sure the customer is aware the remedy will be performed without charge.

### REMEDY SERVICE INSTRUCTIONS

See Oshkosh Airport Product Bulletin No. 157.

Sincerely,

Les Crook  
Customer Service