

GM CUSTOMER CARE AND AFTERSALES

DCS2410

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 25, 2010

Subject: Special Tool Shipment for Safety Recall 10038
Floor Mat Interference with the Accelerator Pedal

Models: 2009-2010 Pontiac Vibe

To: All General Motors Dealers (excluding Saturn and HUMMER)

Attention: Service Manager and Parts Manager

Toyota has decided that a defect, which relates to motor vehicle safety, exists in all 2009 and 2010 model year Pontiac Vibe vehicles. The Pontiac Vibe was manufactured by New United Motor Manufacturing (NUMMI), a joint venture between Toyota and GM.

In these vehicles, there is the potential for an unsecured or incompatible driver's floor mat to interfere with the accelerator pedal and cause it to get stuck in the wide open position. A stuck open accelerator pedal may result in very high vehicle speeds and make it difficult to stop the vehicle, which could cause a crash.

To correct this condition, dealers are to modify the accelerator pedal and the floor surface in the driver's foot-well. This service procedure requires the use of three special tools - a Cutting Template, a Shape Gauge and a Marking Gauge. Certain dealers will be shipped two sets of these tools from the Warranty Parts Center (WPC) at no charge.

These shipments are being sent today via UPS Ground Delivery to the attention of the Parts Manager. A list of the dealers scheduled to receive a tool shipment is attached. These dealers were selected based on their previous performance of Vibe repairs for recall 10018.

If needed, additional special tool sets can be obtained at no charge by faxing a request to the WPC at 248-371-0192. Include your physical shipping address along with a contact person's name and telephone number. Be sure to ask for Part Number 537.

Recall 10038 is currently scheduled for release on June 7, 2010. Please ensure that these tools

are stored in a secure area until the bulletin is received.

END OF MESSAGE

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