

GM SERVICE AND PARTS OPERATIONS

DCS2368

URGENT - DISTRIBUTE IMMEDIATELY

Date: February 9, 2010

Subject: 10018 – Product Safety Recall  
Accelerator Pedal Sticking

Models: 2009-2010 Pontiac Vibe

To: All GM Dealers (Excluding Saab, Saturn, Hummer)

Attention: General Manager, Service Manager, Parts Manager,  
New Vehicle Sales Manager, Used Vehicle Sales  
Manager and Warranty Administrator

General Motors is announcing Product Safety Recall 10018 today. The total number of U.S. vehicles involved is 70,705. Please see the attached bulletin for details.

These vehicles were placed on stop delivery on January 27, 2010. Once this recall has been performed, AND THE DRIVER'S FLOOR MAT HAS BEEN REMOVED AND PLACED IN THE TRUNK OF THE VEHICLE, the vehicle can be sold/delivered to the customer.

Repair parts for the sticking accelerator pedal condition in the Pontiac Vibe will begin being pre-shipped today. Letters to Vibe customers will be mailed February 16th with instructions to contact their Pontiac dealer after February 22nd to have a precision-cut steel reinforcement bar inserted into the accelerator pedal assembly.

The installation will take about 30 minutes but customers may need to leave their vehicles with dealers for a longer period of time. Vibe customers can also go to any GM dealership for this or any other repair.

These customers will receive a second letter when a remedy is available for the recall covering floor mat interference with the accelerator pedal. For now, customers are urged to take out any removable floor mat and place it in the trunk of the Vibe and not replace it with any other mat.

Customers who choose against taking out any removable floor mat are encouraged to check the operation of the accelerator, brake and, if applicable, the clutch pedals to assure the floor mat does not interfere with them.

Dealers with new or used 2009 and 2010 Pontiac Vibe vehicles in their inventory should ensure that the removed driver's floor mat is placed in the trunk of the vehicle. Buyers should be advised not to use or replace the floor mat with another mat. Buyers will be advised when a remedy is available. Provide the buyer with a copy of the letters contained in the bulletin.

#### Customer Letter Mailing

The customer letter mailing will begin on February 16, 2010.

#### Service Information (SI) Bulletin

The bulletin will be in SI on February 9, 2010.

#### GMVIS Information

GMVIS information will be available February 9, 2010.

Global Connect (GWM) The "Investigate Vehicle History" (GMVIS 2) link on the Global Warranty Management (GWM) application within GlobalConnect will be updated February 9, 2010.

#### Campaign Initiation Detail Report (CIDR)

The CIDR will be available February 9, 2010.

END OF MESSAGE

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