



UD TRUCKS

North America

Date: August 13, 2010
To: Dealer Principal
Dealer Service Manager
From: UD Trucks North America Service Operations Department
Re: Notification Letter for Voluntary Safety Recall Campaign # 10V-005 and #10V-006

UD Trucks North America has determined that specific 2008, 2009 and 2010 Model Year UD3300 model vehicles do not comply with the following two (2) requirements of Federal Motor Vehicle Safety Standard No. 121, "Air Brake Systems."

- 49 CFR 571.121, Sections 5.3.3 and 5.3.4 Brake Actuation and Release Timing
- 49 CFR 571.121, Section 5.1.2.1 Air Reservoir Tank Capacity

Specific UD3300 vehicles do not meet the requirement for apply and release timing as set forth by the FMVSS 121 regulation. In addition specific UD3300 vehicles have air reservoir tanks that are below the minimum air tank reservoir capacity. Dealers are advised that not all UD3300 vehicles will require both recalls to be performed. Dealers must use the Vehicle Service Notification screen to verify and identify specifically which recall(s) will be required for each vehicle.

A vehicle that does not comply with these FMVSS 121 requirements may exhibit reduced braking performance which could result in a vehicle crash without prior warning to the vehicle operator

As a remedy the following will be performed:

- **Safety Recall 10V-005** – Specific brake control valves and associated air lines will be replaced.
- **Safety Recall 10V-006** – An additional air tank to increase the air reserve capacity will be installed.

Dealers are requested to proceed immediately to make the necessary repair to the affected vehicles in their inventory.

It is a violation of federal law for a dealer to deliver a new or used motor vehicle covered by a recall notice until the recall remedy has been performed.

Owners of affected vehicles will receive an "Authorization for Recall Notification Service" card. This postage pre-paid card must be filled out correctly and returned to the address on the card indicating whether the vehicle was repaired, transferred, sold, etc. (refer to the UD Warranty Policies & Procedures Manual, Part III, Section 1). For vehicles without an "Authorization for Recall Service" card, check the vehicle identification number with the Vehicle Service Notification screen of the UD IntraNET Warranty Claim System menu.

Federal regulations require that all vehicle lessors must notify all lessees within ten (10) days of receiving this notice.

We estimate that approximately 16 hours will be required to complete both recalls. After the repairs have been performed, please return the postage prepaid "AUTHORIZATION FOR RECALL SERVICE" card to UD Trucks North America Service Operations Department.

All owners of affected vehicles will be notified by mail to schedule an appointment with an authorized UD Truck Dealer to have these safety recalls performed free of charge.

Please find the following information enclosed with this letter:

- Recall Bulletin # 10V-005 and #10V-006 dated August 13, 2010.
- Customer Notification Letter(s) dated August 20, 2010.
- Computer list with involved VIN's and locations.
- Campaign Recall Completion Labels.

Complete details and procedures for these safety recalls may be found in Recall Bulletin # 10V-005 and 10V-006 issued with this letter. Recall Bulletin # 10V-005 and #10V-006 are also posted on the Service website of the UD IntraNET and additional copies of the bulletin are available upon request. Any questions concerning these safety recalls may be directed to the Technical Support Manager or any of the Service Operations staff at UD Trucks North America.

Sincerely,
UD Trucks North America
P.O. Box 152034
Irving, Texas 75015-2034