

130 Horizon Park Drive, PO Box 36, Penn Yan, NY 14527-0036 (315) 536-2321

December 16, 2010

Ms. Jennifer T. Timian  
Chief, Recall Management Division  
National Highway Traffic Safety Administration  
1200 Mew Jersey Avenue SE  
Washington, DC 20590

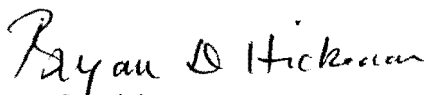
Re: EQ10-009

Dear Ms. Tinian:

Attached is the missing Defect and Noncompliance Information Report. Our warranty manager prepared it over a month ago and then focused on reaching the two customers affected by this recall (a total of 22 buses) and never mailed it in. I have instructed him on following proper procedure and do not think a similar slip up will happen again.

The good news is that only 2 customers with a combined total of 22 buses were affected by this recall. One customer was New York City MTA, with 10 buses, and the attached spreadsheet provided by them shows that the defect has already been remedied. The other customer is Two Wheels in Florida. They were notified by phone and e-mail immediately but were not as quick to get their buses fixed. In conversations with them this week, they have now scheduled their 12 buses to be fixed by a Trans Air service center. We will inform you as soon as we can confirm the completion of this work.

Sincerely,

  
Bryan D. Hickman  
President

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>**

On October 29<sup>th</sup> 2010, ~~2008~~, \_\_\_\_\_ [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: October 29, 2010

Furnish the manufacturer's identification code for this recall (if applicable): EQ10-CC9

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Coack and Equipment Manufacturing Corp  
130 Horizon Park Drive Penn Yan New York 14527

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Michael A Hanna - Warranty Manager

Telephone Number: 315-536-2321-Ex 1212 Fax No.: 315-536-0460

Name and Title of Person who prepared this report.

Michael A Hanna  
Warranty Manager

Signed:

Michael A Hanna

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Coach & Equipment Model Years Involved: <sup>2005</sup>2006 Model(s): PHOENIX

Production Dates: Beginning: 8-06 Ending: 12-06

VIN Range: Beginning: DB 15555 Ending: DB 18405

Vehicle Type: Ford Bodystyle: E-350

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicle will have a TRANS AIR ~~TR~~ TA73  
EVAPORATOR

Make(s): Coach & Equipment Model Years Involved: <sup>2005</sup>2006 Model(s): PHOENIX

Production Dates: Beginning: 2-05 Ending: 3-05

VIN Range: Beginning: HB 08065 Ending: HB 08076

Vehicle Type: Ford Bodystyle: E-350

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicle will have a TRANS AIR TA73 EVAPORATOR

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
PHOENIX	2005 - 2006	22
ONLY 2 CUSTOMERS:		
MTA NYC -	10 units	
Two wheels Transportation	12 units	

There were only two Customers INVOLVED in this RECALL - Both ARE ATTACHED.

Total Number Potentially Affected by the Recall: 22

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

TRANS AIR SENT COACH AND EQUIPMENT MFG. CORP A SERVICE BULLETIN # 10-001, COACH AND EQUIPMENT PULLED ALL RECORDS OF TRANS AIR AC AND MATCHED THEM WITH THE RECALL DATES

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

SEE ATTACHED SERVICE bulletin for Location  
# 10-001

Describe the cause(s) of the defect or noncompliance condition.

SEE ATTACHED SERVICE bulletin # 10-001

Describe the consequence(s) of the defect or noncompliance condition.

SEE ATTACHED SERVICE bulletin # 10-001

Identify any warning which can (a) precede or (b) occur.

SEE ATTACHED SERVICE bulletin # 10-001

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

TRANS AIR MANUFACTURING CORP

480 E. Locust Street

P.O. Box 70

DALLASTOWN PA. 17313

phone 717-246-2627

FAX 717-244-7089

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

MARK Slobodian Vice president

IV. Provide the Chronology in Determining the Defect/Noncompliance

*If the recall is for a defect, complete item 6, otherwise item 7.*

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

*Contact FRANS AIR - 717-246-2627*

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

*SEE SERVICE bulletin # 10-001*

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

SEE Attached Service Bulletin

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

INSTALL Retro Fit Kit #5031269

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Coach and Equipment Has Not Installed  
TRANS AIR AC System Since 2007 - to DATE

#### VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Contact TRANS AIR

## VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODFA.dot.gov](mailto:RMD.ODFA.dot.gov) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

**Coach & Equipment Mfg. Corp.**  
**Vendor QuickReport**  
October 1, 2003 through October 11, 2010

Type	Date	Num	Memo	Account	Clr	Split	Amount
<b>T200 TRANS/AIR MFG</b>							
Bill	5/17/2004	142832	87612	2030 · Accounts Pa...		-SPLIT-	-75.74
Bill	6/1/2004	143142	87752	2030 · Accounts Pa...		-SPLIT-	-501.14
Bill	6/8/2004	143670	87990	2030 · Accounts Pa...		-SPLIT-	-73.50
Bill	9/3/2004	147066	89713	2030 · Accounts Pa...		-SPLIT-	-24.96
Bill	9/9/2004	147148	89713	2030 · Accounts Pa...		-SPLIT-	-17.52
Bill	9/10/2004	147192	89804	2030 · Accounts Pa...		-SPLIT-	-127.09
Bill	9/24/2004	147571	90086	2030 · Accounts Pa...		-SPLIT-	-50.87
Bill	10/7/2004	148034	90303	2030 · Accounts Pa...		-SPLIT-	-81.48
Bill	2/22/2005	151274	92576	2030 · Accounts Pa...		-SPLIT-	-16,307.78
Bill	2/23/2005	151329	92576	2030 · Accounts Pa...		4010 · Purcha...	-1,819.30
Bill	3/3/2005	151622	92901	2030 · Accounts Pa...		-SPLIT-	-184.48
Bill	3/8/2005	151701	92901	2030 · Accounts Pa...		-SPLIT-	-240.37
Bill	3/9/2005	151715	92901	2030 · Accounts Pa...		-SPLIT-	-296.80
Bill	5/13/2005	153758	94423	2030 · Accounts Pa...		-SPLIT-	-210.45
Bill	6/9/2005	154703	94982	2030 · Accounts Pa...		-SPLIT-	-137.57
Bill	6/21/2005	155215	95218	2030 · Accounts Pa...		-SPLIT-	-168.82
Bill	7/7/2005	155932	95286	2030 · Accounts Pa...		-SPLIT-	-76.65
Bill	7/7/2005	155931	95497	2030 · Accounts Pa...		-SPLIT-	-146.64
Bill	7/8/2005	155994	95542	2030 · Accounts Pa...		-SPLIT-	-93.39
Bill	8/3/2005	157081	96058	2030 · Accounts Pa...		-SPLIT-	-158.86
Bill	8/5/2005	157194	96140	2030 · Accounts Pa...		-SPLIT-	-49.25
Bill	8/9/2005	157303	96235	2030 · Accounts Pa...		-SPLIT-	-230.78
Bill	9/20/2005	158978	97085	2030 · Accounts Pa...		-SPLIT-	-201.52
Bill	5/10/2006	171567	12120	2030 · Accounts Pa...		-SPLIT-	-266.30
Bill	8/21/2006	176787	14482	2030 · Accounts Pa...		-SPLIT-	-30.49
Bill	9/4/2006	177306	14692	2030 · Accounts Pa...		-SPLIT-	-101.58
Bill	10/12/2006	178878	15641	2030 · Accounts Pa...		-SPLIT-	-273.17
Bill	11/2/2006	179736	15494	2030 · Accounts Pa...		4010 · Purcha...	-4,256.49
Bill	12/6/2006	180692	15494	2030 · Accounts Pa...		4010 · Purcha...	-16,843.14
Bill	12/19/2006	181037	17317	2030 · Accounts Pa...		-SPLIT-	-686.99
Bill	12/21/2006	181159	KH	2030 · Accounts Pa...		-SPLIT-	-2.32
Bill	12/22/2006	181219	17151	2030 · Accounts Pa...		4010 · Purcha...	-2,108.39
Bill	1/23/2007	181775	18055	2030 · Accounts Pa...		-SPLIT-	-52.38
Bill	2/16/2007	181110	FRT	2030 · Accounts Pa...		5600 · Freight In	-16.89
Bill	3/22/2007	183518	19549	2030 · Accounts Pa...		-SPLIT-	-212.57
Bill	8/1/2007	190230	22494	2030 · Accounts Pa...		-SPLIT-	-203.82
Bill	10/2/2007	193368	24596	2030 · Accounts Pa...		-SPLIT-	-67.77
Bill	6/2/2008	201102	31053	2030 · Accounts Pa...		-SPLIT-	-26.48
Bill	6/12/2008	201799	31517	2030 · Accounts Pa...		-SPLIT-	-203.97
Bill	7/10/2008	202946	32308	2030 · Accounts Pa...		-SPLIT-	-139.78
Bill	7/10/2008	202947	32297	2030 · Accounts Pa...		-SPLIT-	-85.70
Bill	5/7/2009	211046	40518	2030 · Accounts Pa...		4010 · Purcha...	-587.66
Bill	5/3/2010	221310	49400	2030 · Accounts Pa...		-SPLIT-	-299.39
Bill	6/15/2010	223448	50500	2030 · Accounts Pa...		-SPLIT-	-139.93
Bill	6/18/2010	223652	50647	2030 · Accounts Pa...		-SPLIT-	-495.95
Bill	8/3/2010	226111	51535	2030 · Accounts Pa...		-SPLIT-	-184.99
Bill	8/10/2010	226473	51742	2030 · Accounts Pa...		-SPLIT-	-175.92

*2006*

*refer*

*NYC*

*NYC*

## TRANS/AIR RECALL - New York City MTA Buses

CARRIER	VEHICLE IDENTIFICATION #	BUS #	DATE COMPLETED	W/O #	VENDOR
MVP	1FDW35P46DB15555	4145	11/1/2010	009805	FSI
MVP	1FDW35P66DB15556	4146	11/1/2010	009806	FSI
MVT	1FDW35P76DB18398	4147	12/8/2010	9883	FSI
EMP	1FDW35P96DB18399	4148	10/28/2010	12391	EMP
MVP	1FDW35P16DB18400	4149	11/2/2010	009809	FSI
MVP	1FDW35P36DB18401	4150	11/2/2010	009808	FSI
MVP	1FDW35P56DB18402	4151	11/3/2010	009814	FSI
MVP	1FDW35P76DB18403	4152	11/3/2010	009813	FSI
MVT	1FDW35P96DB18404	4153	11/16/2010	009836	FSI
MVT	1FDW35P06DB18405	4154	11/16/2010	009835	FSI