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By delia.lopez at 7:58 am, Dec 21, 2010



Mercedes-Benz

Date: December 13, 2010

Mercedes-Benz USA, LLC

**SENT BY E-MAIL** ([rmd.odi@dot.gov](mailto:rmd.odi@dot.gov)) **AND FEDEX**

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
NVS-200, Room W45-306  
Washington, D.C. 20590

**10V-642  
(3 Pages)**

**Re: Part 573 Information Report**

Dear Mr. Smith,

This letter is submitted by the Sprinter Engineering and Compliance Support of Mercedes-Benz USA, LLC (MBUSA), on behalf of our parent company, Daimler AG, pursuant to 49 C.F.R. Part 573. Specifically, this report advises you of a safety campaign involving certain model year 2010 and 2011 Sprinter vehicles, badged as Mercedes-Benz or Freightliner.

573.6(c)(1): Manufacturer's Name

Daimler AG, Stuttgart, Germany

Designated Agent: Michael Scott  
Sprinter Engineering and  
Compliance Support  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456  
Tel: (843)695-5057  
Fax: (843)695-5031

573.6(c)(2): Identification of Vehicles

<u>Make</u>	<u>Model / Type</u>	<u>Model Year</u>	<u>Inclusive Dates of Manufacture</u>
Sprinter	2500	2010, 2011	July 2010 - October 2010

573.6(c)(2)(iv): Manufacturer's Name of Affected Component and Country of Origin

Affected component is the emergency exit window from supplier  
Carl Wilhelm Cleff GmbH & Co. KG  
D-42277 Wuppertal  
Phone: +49(0)202/6 47 99-0

573.6(c)(3): Total Number of Parts/Vehicles Potentially Containing the Defect

274 Sprinter 2500 MY 2010 and 2011 vehicles are potentially affected and are sold under the Mercedes-Benz and Freightliner brand name.

573.6(c)(4): Percentage of Vehicles Estimated to Actually Contain the Defect

The percentage of vehicles that are projected to actually contain the issue described below is 10%.

573.6(c)(5): Description of Defect

Sprinter vehicles in the US equipped with the option code W33 have installed an emergency exit window. The emergency exit window is the first window behind the driver's seat on the driver's side when it is installed in the vehicle. Daimler AG has determined that on certain Sprinter vehicles equipped with an emergency exit window the adhesive bond between the glass and the hinge on the top of the window may loosen. As a consequence the emergency exit window may separate from the body.

573.6(c)(7): Basis for Determination of Defect

The defect was first identified by the quality department at our reassembly facility in Ladson (SC) on September 29, 2010. The subsequent investigation of the production processes at our supplier clearly identified the potentially affected supplies of emergency exit windows, on which the above mentioned defect may occur. The defect is a direct result of an error in the supplier's production process, which during that specific production period these affected parts were manufactured. The error in the production process has been corrected.

573.6(c)(8)(i): Remedy Program

MBUSA will conduct a voluntary recall campaign for the subject Sprinter vehicles described above. On the subject vehicles the production date of the emergency exit window will be checked and the window will be replaced if necessary.

There will be no charge to owners of the subject vehicles. Owners who incurred costs to obtain a remedy for the problem addressed by the recall prior to the recall will be reimbursed.

MBUSA estimates owner notification will begin by early February 2011.

573.6(c)(9): Copies of Communication with Dealers and or Purchasers

Dealers will be notified of the pending voluntary recall campaign in January 2011. The voluntary recall campaign is expected to commence early February 2011. A copy of all communications will be provided when available.

573.6(c)(10): Copies of Proposed Owner Notification Letter


A copy will be provided when available.

573.6(c)(11): Manufacturer's Campaign Identification Number

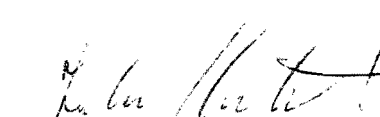
The MBUSA Recall Campaign Number will be provided when available.

If you or your staff have any questions, please feel free to contact me at (843)6955057.

Sincerely



Michael D. Scott  
S&E Compliance Manager  
Sprinter Engineering and  
Compliance Support



p.p. Walther Bloch  
Engineering Support Manager  
Sprinter Engineering and  
Compliance Support