

Carriage

10V-626
(2 Pages)

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December 8, 2010

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

RE: Recall 10E-049

Dear Sir or Madam:

On October 28, 2010 Carriage Incorporated ("The Company" or "Carriage") was notified by Norcold Inc. of a potential defect which relates to motor vehicle safety in vehicles Carriage Incorporated manufactured with certain models of refrigerators supplied by Norcold Inc. In accordance with 49 CFR Part 573 Defect and Noncompliance Reports, Carriage is furnishing notification to the National Highway Traffic Safety Administration.

Identification of Vehicles in Campaign

The vehicles covered by this report are recreational vehicles that were equipped with certain models of refrigerators manufactured by Norcold Inc. between December, 1996 and October 7, 2010.

Cameo	2005 - 2011
Carri-Lite	2001 - 2011
Carriage	1997 - 1999, 2002 - 2008
Carriage LS	2001 - 2002
Royals	1997 - 1999, 2002 - 2004, 2006 - 2011
C-Force	2006 - 2008

The recall population was determined from the manufacturing records for the Company's manufacturing plants in Millersburg, Indiana that produced the affected fifth wheel trailers. More specifically, the scope has been derived by identification of units equipped with the specific models of refrigerators that were offered during the stated model years.

Campaign Population

The total number of vehicles covered by this Report is 2360 (two thousand three hundred sixty).

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Defect Estimate

Based on information received from Norcold Inc., Carriage believes that approximately 100 percent of these vehicles actually contain the defect.

Description of Defect

The population of refrigerators being addressed contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. The population also includes refrigerators that have been previously recalled to be retrofitted with a thermal switch. The safety enhancement being implemented is the response time of the sensing algorithm and the thermal switch. The remedy is to affix a thermocouple, with a faster response time, to all refrigerators equipped with a sensing algorithm or a thermal switch.

Chronology of Events

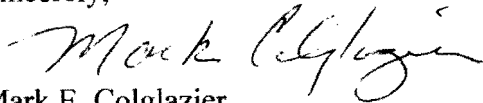
Norcold Inc. advised Carriage of its defect determination by letter dated October 28, 2010. Carriage is not aware of any fires in its vehicles that appear to be related to this defect.

Remedy Program

Norcold Inc. has arranged to conduct a recall to remedy the potential defect in Carriage vehicles at no charge to vehicle owners. See Recall No. 10E-049. Pursuant to 49 CFR 573.6(c)(8)(i) and 573.13, owners will be advised that Norcold Inc. will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification.

Thank you for your assistance.

Sincerely,



Mark E. Colglazier
Carriage Incorporated