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December 13, 2010

Daniel Smith
Associate Administrator for Enforcement
Recall Management Division,
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE West Building
Washington, DC 20590
Fax: (202) 366-7882
RMD.ODI@dot.gov

Re: Part 573 – Non-Compliance Report

Dear Mr. Smith,

Pursuant to the requirements of 49 C.F.R. Part 573, Setra of North America, Inc. ("Setra") as the importer of motor coaches manufactured by EvoBus GmbH advises you of a non-compliance in certain Setra S 417/ S 417 TC motor coaches. Specifically, Setra submits this report regarding non-compliance with the partition glass marking requirements of FMVSS 205 in 97 S 417/ S 417 TC motor coaches.

Part 573.6 (c)(1) – Manufacturer Name

EvoBus GmbH, Neu-Ulm, Germany

Designated Agent:
Setra of North America, Inc.,
6012-B High Point Road
Greensboro, NC 27407

Part 573.6 (c) (2) – Vehicle Identification

The affected vehicles are Model Year 2009 to 2011 Setra Model S 417/ S 417 TC motor coaches (36-58 passengers). The basis for the determination of the population affected is via visual inspection by Setra staff and through information provided by the component supplier.

Part 571.6 (c) (2) (iv) – Component Manufacturer

AGC Glass Europe
Z.A. Wisches
F – 67133 Schirmeck, France
(33) 388 496 126
Contact: Mr. Weiss, claudeweiss@eu.agc-flatglass.com

Part 573.6 (c) (3) – Affected Vehicles

A total of 97 motor coaches are potentially affected. These coaches were manufactured between June 2008 and September 2010.

Model year	Model	VIN & Date of Manufacture
2009	S417	from WKKA34DH593000700 to WKKA34DH693000849 June 2008 June 2009
2010	S417	from WKKA34DH2A3000853 to WKKA34DH3A3000909 July 2009 June 2010
2011	S417TC	from WKKA57PH1B3010007 to WKKA57PH5B3010009 July 2010 September 2010

Part 573.6 (c) (4) - % Affected

100% of the above vehicles are affected.

Part 573.6 (c) (5) – Description on Non-Compliance

Certain partition glass behind the driver in the S 417/S 417 TC motor coaches identified above do not have the necessary DOT markings as specified in Part 571.205. The partition glass meets all other Part 571.205 requirements but was not marked correctly by the glass manufacturer.

Part 573.6 (c) (7) – Basis for Determination of Non-Compliance

Visual inspection by the quality department was the basis for determining the non-compliance.

Part 573.6 (c) (8) (i) – Remedial Measures

Setra is conducting a voluntary recall campaign for the affected vehicles, which will be performed at no charge to vehicle owners.

Partition Glass with the DOT markings as specified in Part 571.205 will be made available free of charge and a set reimbursement labour time will be determined. As part of the recall plan, for all affected vehicles, Setra will send out details on how to change the partition glass.

Part 573.6 (c) (8) (ii) – Customer Notification

Direct contact with the affected customers is being undertaken by Daimler Busses North America in addition to written notification pursuant to Part 577. Specifically, Setra’s Field Service Representatives in each region of the United States will contact customers to arrange the replacement of the partition glass.

The customer’s notices will be initiated in February, 2011.

Part 573.6 (c) (10) – Copies of Proposed Owner Notification Letter

A copy of the customer letter will be provided.

Daimler Busses North America Contact:

Bill Nicolle
Product Safety & Compliance Officer
(905) 403-7807

Please do not hesitate to contact us if you have any questions regarding this matter. Thank you for your consideration.

Best regards,



Bill Nicolle
Product Safety & Compliance Officer
Daimler Buses North America