

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On August, 18th 2010, Dimplex decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 11/11/10

Furnish the manufacturer's identification code for this recall (if applicable): [10E-027](#)

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164. Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Universal Trailer Corp. (Exiss and Sooner)

Universal Trailer Corp. Inc.

900 E. Trail Blvd.

El Reno, OK. 73036

Of - (405) 422-7359

C - (405) 830-0277

Fax: (405) 422-7295

T J McCullough, Jr.

Warranty Manager - Exiss / Sooner / Miley

tmccullough@exiss.net

Featherlite

13380 Hwy 63 & 9

Cresco, IA 52136

Bruce McConnell

Customer Service Manager

Featherlite Trailers

800-870-1230 ext1052

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

Cherokee Trailers

11301 South I-44
Oklahoma City, OK 73173
800.654.4967 • Fax 405.691.4071

Blue Ribbon

12800 Leonard Parkway
North Jackson, OH 44451
Direct Dial: 330.538.4114 Ext 300
Fax: 330.538.3385
Mary Beidelschies
www.blueribbontrailers.com

Elite Trailer Manufacturing

8222 Southwest 8 St.
Oklahoma City, OK 73137
405-787-1115

Mike Peters

Signed:

John Eutsey, Warranty
Sierra Custom Interiors
19224 CR 8 West
Bristol, Indiana 46507
(800) 727-0638 Toll Free
(574) 848-1300 Office Ext# 109
(574) 848-0962 Warranty Fax
JohnE@sierrainteriors.com

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Exiss / Sooner Trailers - **Model Years Involved:** 2004 – 2008 **Model(s):** Living Quarter Trailers

Production Dates: Beginning: May 2004 **Ending:** May 2008

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package.

Make(s): Featherlite Trailers **Model Years Involved:** 2004 – 2008 **Model(s):** Living Quarter Trailers

Production Dates: May 2004 Ending: May 2008

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package.

Make(s): Blue Ribbon Trailer - **Model Years Involved–** 2008 **Model(s):** Living Quarter Trailers

Production Dates - May 2004 Ending: May 2008

VIN Range

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package.

Make(s): Elite Trailer - **Model Years Involved–** 2008 **Model(s):** Living Quarter Trailers

Production Dates: May 2004 Ending: May 2008

VIN Range: Beginning:

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package

Make(s): Cimarron Trailer - **Model Years Involved**– 2008 **Model(s):** Living Quarter Trailers

Production Dates: May 2004 **Ending:** May 2008

VIN Range: Beginning:

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package

Make(s): Cherokee Trailer - **Model Years Involved**– 2008 **Model(s):** Living Quarter Trailers

Production Dates: May 2004 **Ending:** May 2008

VIN Range: Beginning:

Vehicle Type: Horse / Livestock Trailers with Living Quarters **Body style:** Aluminum Trailers

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicles included in recall will include a fireplace in the Living Quarters Package

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

45% Approximate

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
<u>Exiss /Sooner Trailers</u>	<u>04-08</u>	<u>38</u>
<u>Featherlite Trailers</u>	<u>04-08</u>	<u>10</u>
<u>Blue Ribbon Trailers</u>	<u>04-08</u>	<u>1</u>
<u>Cimarron Trailers</u>	<u>04-08</u>	<u>3</u>
<u>Elite Trailers</u>	<u>04-08</u>	<u>2</u>
<u>Cherokee Trailers</u>	<u>04-08</u>	<u>2</u>

Total Number Potentially Affected by the Recall: _____ 57

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Any vehicle manufactured with a Dimplex fireplace installed will be included in this recall.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. Dimplex North America has received multiple reports of damage extending beyond the failure of the product itself, one report of a fire (non-vehicle) causing property damage, and no reports of injuries or fatalities.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Wesco Distribution Inc

23348 CR 6

Elkhart, IN 46514

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Anthony Wollschlager

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

On March 16th, 2010 Dimplex North America, in cooperation with the U.S. Consumer Product Safety Commission, announced a voluntary recall and replacement program for approximately 700,000 plug-in remote control receivers included with certain Dimplex, Electraflame, Symphony, Optiflame, Electralog and Charmglow branded electric fireplaces, stoves and fireplace inserts.

Because of some of these products were sold to an independent distributor that, in turn, sold at least some of the subject parts to recreational vehicle manufactures for installation as original equipment, Dimplex has decided, at the request of the Office of Defect Investigations, Recall manufacturers. (Dimplex North America does not

concede that these components constitute “motor vehicle equipment,” as the vast majority of the 700,000 affected parts are used in non-vehicular applications.)

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Dimplex North America has notified its direct customer, WESCO International, Inc., of this recall. WESCO has been instructed to stop the sale of the affected products and to return all unsold inventory to Dimplex North America. Dimplex North America is also working with WESCO to identify and notify downstream purchasers of the affected products.

Dimplex North America will provide owners of the affected components a free replacement plug-in remote.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Sierra Custom Interiors has discontinued use of this product after May 2008.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

In early 2008 we discontinued using the remote portion of the fireplace inserts.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Manufactures affected by this recall have been notified at this time. The only issues with notification is the Cherokee Trailers listed. Cherokee has lost all info pertaining to the trailers in question. I cannot obtain the entire vin number or a listed purchaser.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.