

November 29, 2010

Mr. Daniel Smith Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

10V-613 (5 Pages)

RE: Defect Information Report

Dear Mr. Smith:

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Hyundai America Technical Center is submitting information concerning a recall that is being voluntarily initiated. Specific information as required by Section 573.6 is as follows:

573.6(c)(1)

Manufacturer - Hyundai Motor Company

Manufacturing Plant – Kia Motor Manufacturing Georgia

Distributor - Hyundai Motor America

573.6(c)(2)

Hyundai will initiate a recall of model year 2011 Hyundai Santa Fe vehicles produced beginning September 28, 2010 through November 25, 2010.

573.6(c)(3)

The recall will include approximately 1,783 model year 2011 Hyundai Santa Fe vehicles produced beginning September 28, 2010 through November 25, 2010.

573.6(c)(4)

Hyundai has not determined what number of vehicles in the recall population may be found with a condition requiring corrective action.

Hyundai-Kia America Technical Center Inc. 6800 Geddes Road, Superior Township, MI 48198 TEL: 734-337-9499 FAX: 734-483-5919

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Hyundai-Kia America Technical Center, Inc

573.6(c)(5)

Some rear brake calipers installed in the Santa Fe vehicles identified in <u>573.6(c)(2)</u> above may have been improperly machined, which may result in inadequate sealing. If inadequate sealing occurs, brake fluid will leak and the following symptoms may occur:

- The Low Brake Fluid Level Warning Lamp in the instrument cluster will illuminate to indicate that the brake fluid level needs attention.
- If a vehicle with an illuminated Low Brake Fluid Level Warning Lamp continues to be driven, the driver will experience a soft or spongy brake pedal when applying the brakes.
- If both the illuminated Low Brake Fluid Level Warning Lamp and the soft or spongy brake pedal are ignored, braking performance will be reduced.

573.6(c)(6)

Hyundai Motor Company became aware of this condition as a result of customer complaints on a Kia Motors Corp. model. Some of the vehicles identified in 573.6(c)(2) above were produced with rear brake calipers manufactured in the same production lots as those installed in the Kia vehicles and, therefore, Hyundai will conduct the recall of the affected Santa Fe models.

There have been no reports of accidents or injuries as a result of this condition.

573.6(c)(8)

Hyundai Motor America will notify all owners of the Hyundai vehicles described in <u>573.6(c)(2)</u> above to return their vehicles to their Hyundai dealers, who will inspect the rear brake calipers and, if necessary, replace them. This service will be provided at no cost to vehicle owners.

Hyundai anticipates that owners will be notified by mail during December 2010, after NHTSA has approved the owner notification letter. Owner notification letters will be sent in one mailing.

Replacing the rear brake calipers of all vehicles affected by this recall would have been covered for 5 years or 60,000 miles under Hyundai's new vehicle limited warranty. As owners of these vehicles would not have incurred expenses for the warranted repair as a result of this condition, Hyundai believes that it is not necessary, and should not be required, to provide notification regarding reimbursement under section 577.11.

573.6(c)(10)

The Technical Service Bulletin containing the service procedure for inspecting the lot numbers of the rear brake calipers and replacing the affected rear brake calipers will be provided to NHTSA when available. Other relevant communications will also be forwarded when they are available.

Hyundai-Kia America Technical Center, Inc

573.6(c)(11)

A draft of the owner notification letter is attached.

573.6(c)(12)

Hyundai has assigned "Campaign 098" as the designation for this campaign.

Sincerely,

Robert Babcock

Robert Balmoele

Senior Manager, Regulation and Certification Department

Attachment

DRAFT MOTOR VEHICLE RECALL

Dear 2011 Santa Fe Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 Hyundai Santa Fe vehicles produced during the period beginning September 28, 2010 through November 25, 2010.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- Some rear brake calipers installed in Santa Fe vehicles produced during the period beginning September 28, 2010 through November 25, 2010 may have been improperly machined, which may result in inadequate sealing. If inadequate sealing occurs, brake fluid will leak and the following symptoms may occur:
 - The Low Brake Fluid Level Warning Lamp in the instrument cluster will illuminate to indicate that the brake fluid level needs attention.
 - If a vehicle with an illuminated Low Brake Fluid Level Warning Lamp continues to be driven, the driver will experience a soft or spongy brake pedal when applying the brakes.
 - If both the illuminated Low Brake Fluid Level Warning Lamp and the soft or spongy brake pedal are ignored, braking performance will be reduced.

A brake fluid leak that results in reduced braking performance may increase the risk of a crash.

What will Hyundai do?

• We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the lot numbers of the rear brake calipers to determine if your vehicle needs new rear brake calipers. If the lot number of a rear brake caliper is found during the inspection to be in the range that requires replacement that rear brake caliper will be replaced. One, both or neither rear brake caliper may need to be replaced. You must have the vehicle inspected to determine what service is needed.

These procedures will be performed at no charge to you. Repairs should take less than an hour. When you make an appointment, please confirm if the dealer's schedule will allow the work to be performed while you wait.

DRAFT MOTOR VEHICLE RECALL

What should you do?

• We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

Until you have your vehicle inspected, frequently look at the Low Brake Fluid Level Warning Lamp on the instrument panel. If the warning lamp turns on and remains on, carefully drive to the nearest safe location and park your vehicle. DO NOT CONTINUE TO DRIVE your vehicle if the Low Brake Fluid Level Warning Lamp turns on and remains on. Contact Hyundai Roadside Assistance at 1-800-243-7766 to have your vehicle towed to the nearest Hyundai dealer at no charge to you.

What if you have other questions?

• If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

We urge your prompt attention to this important safety matter.

Hyundai Motor America