



November 7, 2010

10V-611  
(3 Pages)

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building, Fourth Floor  
Washington, D.C. 20590

Dear Mr. Smith:

Attached is Chrysler Group LLC's ("Chrysler") Defect Information Report, complying with the requirements of 49 CFR Part 573, Defect and Noncompliance Reports, which contains details of a potential safety related defect in some 2008 model year Chrysler and Dodge Minivan vehicles.

Chrysler will conduct a voluntary safety recall to replace the HVAC drain grommet on all affected vehicles.

Sincerely,

A handwritten signature in black ink, appearing to read "David D. Dillon".

David D. Dillon

Enclosure: Information Report for Chrysler Recall K25

cc: Richard Boyd, NHTSA

# DEFECT INFORMATION REPORT FOR CHRYSLER GROUP LLC RECALL K25

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**Submission date:** November 7, 2010

## Identifying classification of vehicles potentially affected:

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture	Volume	Assembly Plant(s)
Chrysler / Dodge	Town & Country / Grand Caravan	2008	February 2007- August 2008	367,350 (estimated)	Windsor Assembly St. Louis South II

**Estimated percentage containing defect:** 3%

## Description of defect:

Some vehicles may experience a water leak at the HVAC drain grommet which can lead to illumination of airbag warning light and a potential inadvertent airbag deployment.

## The name, address and telephone number of the supplier who manufactured the subject components:

BRC Rubber & Plastic Inc.  
1091 Centre Rd.  
Auburn Hills, MI 48326  
(248)745-9200

## The following chronology of principal events led to the determination of a defect:

- In early 2008, Chrysler began experiencing field input for wet carpeting.
- An investigation determined that the source of the moisture was an improperly assembled HVAC drain grommet.
- On May 9, 2008 Windsor Assembly and St. Louis South Assembly plants began using ORC Modules with 3mm pads added to the bottom of housing to isolate the module from potential water damage.
- During the month of October of 2008, process changes to improve the drain grommet installation were made at Windsor Assembly and St. Louis South Assembly plants.
- Over time, Chrysler has received a number of reports of airbag light illumination and some inadvertent airbag deployments isolated to the 2008 MY RT vehicles.
- An investigation determined that the cause of the airbag deployments was water intrusion into the ORC module.
- To eliminate the source of interior compartment moisture, Chrysler has designed an HVAC drain tube kit to remedy the 2008 MY vehicles.

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### **Statement of measures to be taken to correct defect:**

Chrysler will conduct a voluntary safety recall to replace the HVAC drain grommet on all affected Chrysler Town & Country and Dodge Caravan vehicles. Chrysler expects to initiate national notification to both dealers and owners in February of 2011.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send original receipt and/or other adequate proof of payment to the company for confirmation of the expense.