



3701 Johnson Road • Chanute, KS 66720 • Phone 620-431-2088 • Fax 620-431-2513 • Sales Dept. Fax 620-431-7909 • www.nuwa.com

DEFECT and NONCOMPLIANCE REPORT

Reference: 10E-049

On November 29, 2010 Norcold, Inc. notified NuWa Industries Inc. that a defect which relates to motor vehicle safety exists in certain Norcold gas/electric refrigerators supplied to NuWa Industries Inc. Some of the affected refrigerators were installed as original equipment in certain recreational vehicle models manufactured by NuWa Industries Inc.

1. Manufacturer's name /address:

The manufacturer of the vehicles covered by the report is:

NuWa Industries Inc
3701 Johnson Road
Chanute, Kansas 66720

Neil Ford, President

A handwritten signature in black ink that reads "Neil Ford". The signature is written in a cursive style and is positioned above a horizontal line.

Tel: 620-431-2088
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Date Report was filled out: November 30, 2010.
Report completed by Michael Anderson

2. Vehicles Involved:

The vehicles covered by this report are recreational vehicles that were equipped with certain models of Norcold 1200, 1201, 1210 and 1211 refrigerators produced from January 1, 2003 to October 7, 2010 with serial numbers from 315525 to 13088811, non consecutively. These refrigerators may have cooling units with a cooling unit serial number between 700000 to 13085759. The vehicles were manufactured from April 2003 to November 2010 by NuWa Industries Inc. under the following names:

NuWa Champagne Edition
NuWa Discover America
NuWa Premier
Custom Campers LS

3. Total number of vehicles:

NuWa Champagne Edition = 231 vehicles produced.

NuWa Discover America = 54 vehicles produced.

NuWa Premier = 6 vehicles produced.

Custom Campers LS = 1 vehicle produced.

Total number of vehicles equipped with an affected refrigerator 292.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on information received from Norcold, no determination can be made.

5. Description of the defect:

The population of refrigerators being addressed contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. The safety enhancement being implemented is the response time of the sensing algorithm and the thermal switch. The remedy is to affix a thermocouple, with a faster response time, to all refrigerators equipped with a sensing algorithm or a thermal switch.

6. Chronological summary of events leading to this determination:

Norcold Inc. advised NuWa Industries Inc. of its recall determination by e-mail which was received on November 29, 2010. NuWa is not aware of any fires, injuries or fatalities in its vehicles that appear to be related to this defect. Nevertheless, after reviewing the matter NuWa has decided to submit this defect report.

7. Program for remedying the defect:

Norcold Inc. will be handling the notification of the vehicle owners. NuWa Industries Inc. will cooperate and assist with the vehicle owner notification by providing a list of customer names and addresses that have a possible defective refrigerator. For customers Norcold will supply at no charge and pay for installation of a RECALL KIT # 634737.