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Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590

10V-588
(3 Pages)

Subject: Vehicle Defect Information Report (Initial)
Navistar Campaign R10021
Norcold Recall 10E-049

Dear Associate Administrator:

Pursuant to Part 573.6 (c) (1), this Vehicle Defect Initial Information Report is submitted to the National Highway Traffic Safety Administration by Navistar, Inc on behalf of Monaco RV, a wholly owned affiliate.

(1) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Vehicle Make / Model / Model Year Involved:
 - Recreational Vehicle / Holiday Rambler / Admiral / 2010 – 2011
 - Recreational Vehicle / Holiday Rambler / Endeavor / 2010 – 2011
 - Recreational Vehicle / Holiday Rambler / Neptune / 2010 – 2011
 - Recreational Vehicle / Holiday Rambler / Presidential Fifth Wheel / 2010
 - Recreational Vehicle / Monaco / Camelot / 2010
 - Recreational Vehicle / Monaco / Cayman / 2009 – 2011
 - Recreational Vehicle / Monaco / Diplomat / 2010 – 2011
 - Recreational Vehicle / Monaco / Knight / 2009
 - Recreational Vehicle / Monaco / Monarch / 2009 - 2011
 - Recreational Vehicle / Safari / Simba Diesel / 2008

- Vehicle Manufacturing Dates:
 - 6/29/07 thru 10/13/10 – All suspect vehicles.
 - 6/4/09 thru 10/13/10 – Suspect vehicles manufactured by Monaco RV, LLC.
 - 6/29/07 thru 6/3/09 – Suspect new, untitled vehicles that Monaco RV, LLC acquired as finished goods and distributed through its dealer network

- Other Identification Necessary to Describe Vehicles:
 - Equipped with Norcold 12 cu. ft. refrigerators.

(2) *COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]*

- This report relates to a component manufactured by Norcold, Inc.
- Contact information is:
George Strasburg
Manager of Corporate Product Reliability
P.O. Box 180
Sidney, OH 45365
(734) 769-9588
gstrasburg@thetford.com

(3) *VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]*

Model	Number of Suspect Vehicles		
	United States	Canada	Export
Admiral	6	2	0
Endeavor	3	0	0
Neptune	16	9	0
Presidential Fifth Wheel	4	0	1
Camelot	1	0	0
Cayman	27	15	0
Diplomat	4	0	0
Knight	2	0	0
Monarch	21	1	0
Simba Diesel	1	0	0
Total Vehicles	85	27	1

(4) *PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]*

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(5) *DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]*

- As reported by Norcold in the notice for NHTSA recall 10E-049, “The population of refrigerators being addressed contains either a sensing algorithm or a thermal switch to shut off power to the refrigerator when high temperatures are detected in order to prevent a potential fire”.
- As reported by Norcold, “an insufficient response time can result in power not being shut off in sufficient time which could result in a fire”.

(6) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 10/27/10 – Monaco RV received preliminary notification from Norcold.
- 10/27/10 – 11/15/10 – Monaco RV worked with Norcold to remedy inventory, remedy installed units still at the Monaco production facilities, and define the scope of remaining units.
- 11/3/10 – Monaco RV received notification of NHTSA recall 10E-049.
- 11/12/2010 – Monaco RV provided Norcold with VIN and owner contact information for affected product.
- 11/15/10 – Navistar declares safety recall.

(7) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- Norcold will administer the recall. According to Norcold's notification for recall 10E-049, "The remedy is to affix a thermocouple, with a faster response time, to all refrigerators equipped with a sensing algorithm or a thermal switch."

(8) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- Instructions on how to obtain reimbursement for repairs completed prior to recall release will be included in the owner notification letter.

(9) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- Norcold will be mailing the consumer notifications.

(10) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- Navistar: R10021

Consumers should contact Monaco at (800) 685-6545 for additional information regarding this recall. The undersigned should be contacted by NHTSA for additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta