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By delia.lopez at 8:33 am, Nov 18, 2010

R. L. Van Laar
Compliance Manager

November 17, 2010

10V-586
(3 Pages)

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590

Subject: Defect Information Report (Initial)
Navistar Campaign 10517

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL® brand trucks.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
 - Commercial Truck / INTERNATIONAL® / 7300 / 2011
 - Commercial Truck / INTERNATIONAL® / 7400 / 2011
 - Commercial Truck / INTERNATIONAL® / 7500 / 2011
- Vehicle Manufacturing Dates:
 - 6/30/10 thru 10/13/10
- Other Identification Necessary to Describe Vehicles:
 - Equipped with a 2010 emissions engine, feature code 05PSA steering gear, and all wheel drive.

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to an assembly manufactured by Navistar, Inc using industry standard design components and, therefore, does not apply to a specific component manufacturer.

(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

Type	Make	Model	Number of Suspect Vehicles		
			United States	Canada	Export
Commercial Truck	INTERNATIONAL	7300	22	2	0
		7400	21	0	0
		7500	3	0	0
Total Vehicles			46	2	0

(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- The vehicle was equipped with an incorrect steering system draglink possibly resulting in degraded driver steering feel and control.
- Degraded steering feel and control may increase the risk of a crash possibly resulting in property damage, personal injury, or death.

(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 10/1/10 – Field Service received a report of a loose steering arm to draglink connection on a 7500 model all wheel drive vehicle.
- 10/5/10 – Engineering determined that the suspect vehicle was built with the wrong draglink and pitman and the issue was systemic in the production plant.
- 10/11/10 – A stop ship order was issued at the assembly plant.
- 10/14/10 – The suspect vehicle population was determined. Customer Service issued a hold on all units shipped until the remedy could be performed..
- 10/27/10 – Root cause and corrective action investigation concludes that the incorrect components were specified by design engineering, not component integrity or quality. Permanent corrective action was implemented to ensure the correct drag link is specified in future production.
- 11/10/10 – Navistar declares a safety recall.

(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- The remedy will involve:
 - The replacement of the steering system draglink and pitman arm.
 - The inspection of the steering arm for possible damage and replacement, if necessary.

(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- No plan for reimbursement of pre-notification remedies is needed as all the vehicles are within their original warranty period.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- It is estimated that the owner notification letter will be mailed by 11/30/10.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 10517

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta