



November 11, 2010

Associate Administrator for Safety Assurance (NSA-01)
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington, DC 20590

Subject: Part 573 Defect and Noncompliance Report

Dear Sir:

A supplier, Norcold, Inc., has notified Featherlite Trailers that it has initiated a safety recall on certain refrigerators supplied to Featherlite by Norcold, which has been installed on some of our trailers. Featherlite has determined that a defect, which relates to motor vehicle safety, exists in an item of motor vehicle equipment listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

The manufacturer of the component to be recalled is Norcold, Inc., located at 600 S. Kuther Road, Sidney OH 45365. Their Safety Recall Campaign Number is 10E-049. We have been in contact with Norcold and have supplied them with a list of trailers and owner information. Norcold, Inc. is conducting the recall on the units installed in our trailers and are supplying us with information as to what units have been repaired. A total of four (4) trailers were identified as potentially having the recalled units.

The contact at Featherlite, Inc. for Featherlite's recall of this component is:

Bruce A. McConnell, Customer Service Manager
Featherlite, Inc.
P.O. Box 320
Cresco, IA 52136-0320
Phone: 319-547-6000, ext. 1052
Fax: 319-547-6100
e-mail: bmccconnell@fthr.com

Further information, as required, is included in the attachments to this notification. Drafts of the notification documents are attached.

Sincerely,

Bruce A. McConnell
Customer Service Manager

CORPORATE OFFICE

563.547.6000

toll free: 800.800.1230

fax: 563.547.6099

www.fthr.com

Hwy. 63 & 9, P.O. Box 320

Cresco, IA 52136

Norcold Recall of Norcold Refrigerator Cooling Units

I. Identification of Recalled Items

Generic name of item: Norcold
Description: Refrigerator cooling units
Part numbers: 1200, 1201, 1210, 1211
Function: Cooling unit component on refrigerators

II. Identifying the Recall Population

Item: Norcold cooling units
Total number. Potentially involved: 4 (Installed on Featherlite trailers)
Estimated percentage containing the defect: 100%
How was recall determined: Notification by Norcold
Beginning and final dates recalled items were used in manufacture: 01/01/03 to 10/07/10

III. Describe Defect or Noncompliance

Describe defect: The affected units contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures but does not react fast enough.

Describe cause of defect: A design change and improper manufacture by Norcold.

Describe consequence of defect condition: The unit will overheat and thereby possibly causing a fire.

Identity of supplier who furnished the component and CEO name:
Norcold, Inc.
600 S. Kuther Road
P.O. Box 180
Sidney, OH 45365
Mr. Wayne Lorek, Vice President Operations

IV. Chronology in Determining the Defect

Featherlite was notified by Email by Norcold on October 28, 2010 of the actual recall. The email went to Featherlite's Interior Division where the persons there furnished Norcold with trailer serial number, the owner information of the trailers as soon as the information was gathered. The delay in providing NHTSA with this initial notice was that the notice was sent to Norm Helmke who is no longer with Featherlite. The information was forwarded to me for action. All further recall information will be forwarded to me.

V. Identify the Remedy

The remedy for the defect is to add a thermocouple with a faster response time to all refrigerators equipped with a sensing algorithm or a thermal switch.

VI. Identify the Recall Schedule

Initial notification to retail purchasers and registered owners. November 11, 2010

Norcold is conducting the actual recall and it is underway at this time.

VII. Furnish Recall Communications

Drafts of the notification documents are attached.