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By Recall Management Division at 1:54 pm, Nov 18, 2010



November 10, 2010

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Re: **10E-049** - Defect Information Report; Certain Foretravel Vehicles  
Equipped with Norcold 1200LR or Norcold 1200LRIM Refrigerators.

Dear Mr. Smith,

Foretravel Motorcoach has been advised by Norcold Inc. that certain 1200 model gas/electric refrigerators that were installed as original equipment in some Foretravel recreational vehicles may contain an issue that relates to motor vehicle safety. Foretravel Motorcoach has decided that there may be a potential safety defect in its vehicles equipped with the identified Norcold Refrigerators, and we are therefore voluntarily submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at 936-564-8367.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark Harvey', is written over a horizontal line.

Mark Harvey  
Director of Warranty

Enclosure

## **Defect Information Report**

### **1. Manufacturer's name/address**

The manufacturer of the vehicles covered by this Report is:

Foretravel Motorcoach  
1221 NW Stallings Drive  
Nacogdoches, Texas 75964

### **2. Vehicles Involved:**

The vehicles covered by this report are recreational vehicles that were equipped with **model # 1200LR or 1200LRIM refrigerators** manufactured by **Norcold Inc.** between December 1996 and October 6, 2010. The vehicle models in question are as follows:

**1998 Year model – U320/ 1 Coach Only**

**1999 Year model – U320/ 1 Coach Only**

**2001 Year model – U320/ 1 Coach Only**

**2002 Year model – U320/ 1 Coach Only**

### **3. Total number of vehicles:**

The total number of vehicles covered by this Report is **Four (4)**.

### **4. Approximate percentage of vehicles estimated to actually contain the defect:**

Based on the information received from Norcold Inc., Foretravel Motorcoach believes that approximately 100 % percent of these vehicles may contain the potential defect.

### **5. Description of Defect:**

The refrigerators being addressed contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. The population also includes refrigerators that have been previously recalled to be retrofitted with a thermal switch. It has been determined by Norcold Inc. that the response time of the sensing algorithm and the thermal switch is at issue.

### **6. Chronological summary of events leading to this determination:**

Norcold advised Foretravel of its defect determination by letter November 5, 2010. To date, Foretravel is not aware of any injuries or fatalities in its vehicles related to this potential defect. Nevertheless, after reviewing the matter, Foretravel has voluntarily decided to submit this defect report and at NHTSA advisement conduct this recall as necessary.

**7. Program for remedying the defect:**

Foretravel will assist Norcold in every way possible to remedy this potential defect. This includes assisting Norcold in notifying Foretravel dealers by certified letter and customer notification.

The remedy is to affix a thermocouple, with a faster response time, to all refrigerators equipped with a sensing algorithm or a thermal switch.

All parts and the labor to inspect and install will be at no charge to the consumer.

Owner notification is expected to begin December, 2010.



Mark Harvey  
Warranty Director