

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On October 7, 2010, Norcold Inc. [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: November 12, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 10E-049

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Showtime Conversions, Inc., PO Box 810, Middlebury, IN 46540

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Stanley Delagrange, President

Telephone Number: 574-534-8340 Fax No.: 574-534-8492

Name and Title of Person who prepared this report.

Esther Stutzman, Office Manager

Signed:

Stanley Delagrange

President

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Showtime Conversions **Model Years Involved:** 1999 **Model(s):** _____

Production Dates: Beginning: 11/09/99 **Ending:** 11/09/99

VIN Range: Beginning: RTG538TPE8 #29065 **Ending:** RTG538TPE8 #29065

Vehicle Type Classic **Bodystyle:** 53' Car Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2000 **Model(s):** _____

Production Dates: Beginning: 2/17/00 **Ending:** 2/17/00

VIN Range: Beginning: RTG538TPE8 #29375 **Ending:** RTG538TPE8 #29375

Vehicle Type Classic **Bodystyle:** 53' Car Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2001 **Model(s):** ShowHauler

Production Dates: Beginning: 02/05/01 **Ending:** 02/05/01

VIN Range: Beginning: 1FVABGASX1HG23465 **Ending:** 1FVABGASX1HG23465

Vehicle Type Freightliner **Bodystyle:** 30' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2001 **Model(s):** ShowHauler

Production Dates: Beginning: 04/02/01 **Ending:** 04/02/01

VIN Range: Beginning: 1FVABGAS71DH75954 **Ending:** 1FVABGAS71DH75954

Vehicle Type Freightliner **Bodystyle:** 30' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2001 **Model(s):** ShowHauler

Production Dates: Beginning: 11/26/01 **Ending:** 11/26/01

VIN Range: Beginning: 1FVAA6AV82LJ85189 **Ending:** 1FVAA6AV82LJ85189

Vehicle Type Freightliner **Bodystyle:** 26' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2002 **Model(s):** ShowHauler

Production Dates: Beginning: 01/02/02 **Ending:** 01/02/02

VIN Range: Beginning: 1FVHA6AV62LJ85190 **Ending:** 1FVHA6AV62LJ85190

Vehicle Type: Freightliner **Bodystyle:** 30' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2002 **Model(s):** ShowHauler

Production Dates: Beginning: 1/14/02 **Ending:** 1/14/02

VIN Range: Beginning: 1M1AE07Y51W010619 **Ending:** 1M1AE07Y51W010619

Vehicle Type: Mack **Bodystyle:** 32' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2004 **Model(s):** ShowHauler

Production Dates: Beginning: 01/19/04 **Ending:** 01/19/04

VIN Range: Beginning: 4V5N19TJ54N360322 **Ending:** 4V5N19TJ54N360322

Vehicle Type: Volvo VNL **Bodystyle:** 33' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1200LRIM Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2006 **Model(s):** Wildside

Production Dates: Beginning: 08/01/06 **Ending:** 08/01/06

VIN Range: Beginning: 1FUYSSEBOXLA34558 **Ending:** 1FUYSSEBOXLA34558

Vehicle Type: Freightliner **Bodystyle:** 30' Motor Home

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1210IMSS Refrigerator.

Make(s): Showtime Conversions **Model Years Involved:** 2007 **Model(s):** _____

Production Dates: Beginning: 03/09/07 **Ending:** 03/09/07

VIN Range: Beginning: 5PRHG342870001935 **Ending:** 5PRHG342870001935

Vehicle Type: Cherokee **Bodystyle:** Horse trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Unit contained a Norcold Model 1210 Refrigerator.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
53' Classic Car Trailer	1999	1
53' Classic Car Trailer	2000	1
30' ShowHauler Motor Home	2001	2
26' ShowHauler Motor Home	2001	1
30' ShowHauler Motor Home	2002	1
32' ShowHauler Motor Home	2002	1
33' ShowHauler Motor Home	2004	1
30' Wildside Motor Home	2006	1
Horse Trailer	2007	1

Total Number Potentially Affected by the Recall: 10

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: .3%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Norcold provided the serial numbers of the eleven (11) affected refrigerators sold to Showtime.

Those serial numbers were correlated to date range that the vehicles were manufactured as _____

described in Section I, Item #2.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The nature of the defect involves the response time of a device used to interrupt power to the

refrigerator when it detects high temperatures that could lead to a fire.

Describe the cause(s) of the defect or noncompliance condition.

The refrigerators contain either a sensing algorithm or a thermal switch to interrupt power to the refrigerator when it detects high temperatures that could lead to a fire. Some of the refrigerators have been previously recalled to be retrofitted with a thermal switch.

Describe the consequence(s) of the defect or noncompliance condition.

Unsafe elevation of temperature in the cooling unit could lead to a fire.

Identify any warning which can (a) precede or (b) occur.

none

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Norcold Inc.

600 S. Kuther Rd.

Sidney, OH 45365

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

George Strasburg, Manager of Corporate Product Reliability

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Reference: Norcold recall 10E-049.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Reference: Norcold recall 10E-049.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

With owner contact information supplied by Showtime, Norcold will excute a mailing notification to identified and or suspected owners. The kits required under this recall program will be shipped from Norcold at no cost. Norcold will reimburse the dealer or an authorized service center for the time allowance of ½ hour to install the recall kit. All parts and labor will be at no charge to the owner.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The remedy, either to affix a thermocouple, with a faster response time, too all refrigerators equipped with a sensing algorithm or a thermal switch; or, on units affected by an earlier recall, to retrofit with a thermocouple high temperature sensing system.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The safety enhancement being implemented is the response time of the sensing algorithm and the thermal switch.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Ref: Norcold recall 10E-049 – Refrigerators that have either a blue label mounted on the solution chamber of the cooling unit that reads “Equipped with thermal sensor #P-0xx” or a yellow tag, attached to the ground wire of the High Temperature Sensor that reads “Retrofitted with thermal sensor #R-0xx” are not affected by this recall.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Showtime will submit suggested language for owner and dealer notification to NHTSA.

After receipt of NHTSA approval, letterhead stationary along with owner's contact information and dealer's contact information, will be sent to Norcold for mailing.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.