

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

November 5, 2010

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Thor Motor Coach Inc.
Defect and Non-Compliance Report

Dear Mr. Smith:

Thor Motor Coach (TMC) has been notified by Norcold concerning a safety defect involving Model 1200, 1201, 1210, and 1211 refrigerators built between January 1, 2003 and October 6, 2010 inclusive. Norcold has already initiated a safety recall campaign with respect to this non-compliance. NHTSA has assigned recall number 10E-049 to the Norcold recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by TMC were built with Norcold refrigerators that contain the defect.

As more specifically set forth below, Norcold has agreed to conduct the recall campaign involving these defective refrigerators. TMC will provide Norcold with a list of dealers and owners to assist Norcold in remedying the defect. Norcold will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by TMC.

<u>Make</u>	<u>Model</u>	<u>Model Years</u>
Damon	Astoria/Pacific	2005 – 2009
Damon	Tuscany	2005 – 2009
Damon	Essence	2008
Four Winds	Magellan	2006 - 2008
Four Winds	Mandalay	2004 - 2009
Four Winds	Presidio	2004 – 2008
Four Winds	Serrano	2009 - 2011
Four Winds	Valencia	2006 - 2007
Four Winds	Windsport	2006 - 2007

The total number of vehicles subject to this recall campaign is 3,488
These vehicles were built between 5/3/2004 and 09/21/2010.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the defective refrigerators. Norcold has identified that the sensing algorithm or the thermal switch to shut off power to refrigerator when high temperatures are detected does not have sufficient response time to stop power and prevent a fire, which could cause injury or death.
- C. Basis for Determining that a Defect Exists. TMC was notified by Norcold via phone on October 19, 2010. Subsequently, Norcold contacted the NHTSA and has now issued an equipment recall for the range oven.
- D. Remedying of Defect. As set forth in the notification issued by Norcold in connection with recall campaign 10E-049, Norcold will inspect the suspect refrigerators and repair if found to be defective. The owners of the motorhomes subject to this recall campaign will be advised to contact TMC or Norcold in order to make arrangements to have the remedy completed by Norcold. Norcold will implement the recall campaign in accordance with the procedures specified in recall campaign 10E-049. Norcold has agreed to remedy the defect without charge to the owners.
- E. Owner Notifications. Norcold on the behalf of TMC will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter will be forwarded shortly for approval.
- F. Dealer Notifications. Norcold on behalf of TMC will notify the TMC dealers of this recall. A copy of the dealer's notification will be forwarded shortly for approval.
- G. Quarterly Reporting Requirements. Norcold will be responsible for filing quarterly reports in connection with recall campaign 10E-049. Because the information included by Norcold in its quarterly reports will encompass the remedying of the TMC motorhomes subject to this recall campaign, TMC will not file quarterly reports to avoid duplication.
- H. Campaign Number. TMC does not have an internal campaign number for this recall. TMC will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Mark Stanley, TMC at (877) 500-1020 EXT. 2095.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager