

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On OCTOBER 13th, 2010 STARTRANS [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: NOVEMBER 12th, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 000 314

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

<u>STARTRANS</u>	<u>SUPREME CORPORATION (Parent Co.)</u>
<u>2592 E. KERCHER RD.</u>	<u>P.O. Box 463</u>
<u>GOSHEN, IN 46528</u>	<u>GOSHEN, IN 46528</u>

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Kevin Walker
ENGINEERING MANAGER

Telephone Number: 574-642-0811 Fax No.: 574-642-0812

Name and Title of Person who prepared this report.

SAME AS ABOVE

Signed:

Kevin Walker

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

OPTIONAL A/C TO STANDARD PRODUCT OFFERING SEE
COPY OF STANDARD MODELS

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

OPTIONAL A/C TO STANDARD PRODUCT OFFERING...

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

SEE COPY OF OUR MODEL LEGEND...

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
SCHOOL (ACTIVITY BUS)	2003-7	53

Total Number Potentially Affected by the Recall: 53

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

WE WERE CONTACTED BY OUR SUPPLIER in forming us
of THE RECALL DATES AND RECALL DATA. WE IN TURN
STARTED OUR RESEARCH IN THE ORDER BANK
SYSTEM OF UNITS PRODUCED LOOKING FOR TRANS AIR
TA 73 EVAPORATOR SYSTEMS.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

OVERHEAT CONDITION AT SPEED RESISTOR, SMOKE, HEAT
SMELL, POSSIBLE IGNITION SOURCE.

Describe the cause(s) of the defect or noncompliance condition.

SHORT CIRCUIT OF THE LOW OR MEDIUM SPEED
RESISTOR WIRES.

Describe the consequence(s) of the defect or noncompliance condition.

SHOULD A SHORT OCCUR IN ANY OF THE BLOWER SPEED CIRCUITS,
WHILE THE BUAPOLATORS ARE RUNNING IN ALT. SPEED, THE SHORT
WILL CAUSE THE SUPPLY VOLTAGE TO FEED BACK THROUGH
THE RESISTOR TO GROUND, NOT DRAWING ENOUGH CURRENT TO TRIP THE
FUSE.

Identify any warning which can (a) precede or (b) occur.

SHORT (ELECT.) CAUSING FEED BACK TO OR THROUGH
THE RESISTOR TO GROUND CAUSING HEAT.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

TRANS/AIR Mfg. INC
480 E. LOCUST STREET
P.O. BOX 70
DALLASTOWN, PA 17313

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

JOHN WOODS - GENERAL MANAGER

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims. - SEE ATTACHED TA DOCUMENTS

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

- REMEDY - THROUGH OUR OWN RECORDS DETERMINED NUMBER OF SAID UNITS / VEHICLES VIA LETTER CONTACT INSTRUCTING THE OWNER WHAT TO DO.
- RECALL CONDITION - LETTER SHOULD INSTRUCT THE OWNER TO TAKE SAID VEHICLE TO HIS / HER CLOSEST STARTTRANS OR TRANS/AIR FACILITY FREE OF CHARGE.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See Copy of TRANS/AIR DOCUMENTS

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See Copy of TRANS/AIR DOCUMENTS

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

ON OCTOBER 13th, 2010 INFORMATION WAS RECEIVED FROM TRANS/AIR IN THE MAIL. COPIES WERE SENT TO ALL DEPARTMENT HEADS TELLING AND INSTRUCTING PRODUCTION AND PURCHASING WHAT TO DO BASED ON TRANS/AIR ATTACHED DOCUMENTS.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- OCTOBER 13th STARTRANS NOTIFIED
- NOVEMBER 12th SUBMITTED TO ODI OFFICE
- ONCE ODI APPROVES STARTRANS DOCUMENTS WE WILL ISSUE AN OWNER NOTIFICATION LETTER NOV.-DEC. TIMEFRAME.
- NOVEMBER-DECEMBER-JANUARY (APPROX. TIME) TRANS/AIR WILL START CONTACTING OUR DEALERS AND OWNERS TO START THE REMEDY/FIX

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.