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1-800-768-4016

November 5, 2010

Jennifer T. Timian, Chief, Recall Management Division  
National Highway Traffic Safety Administration  
Office of Defects Investigation Enforcement  
1200 New Jersey Avenue SE  
Washington, DC 20590

Re: Voluntary Safety Recall  
Dimplex Fireplace Remote Control Modules  
EQ10-006

***VIA OVERNIGHT DELIVERY***

Dear Ms. Timian:

Attached is KZRV, L.P.'s, ("KZ"), Defect Information Report, in compliance with the requirements of 49 CFR Part 573, Defects and Noncompliance Reports. This report details the voluntary safety recall by KZ of travel trailers equipped with certain Dimplex, Limited, North America fireplace plug-in remote control receivers manufactured from August 2001 to December 2009.

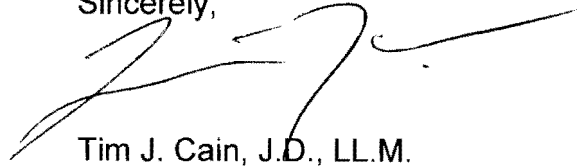
KZ used the above described Dimplex fireplace models in some, but not all, of its travel trailers manufactured. WESCO, a wholesaler of the Dimplex fireplaces, provided KZ with certain purchase and delivery information used by KZ to cross reference with factory and office information to establish the recall population.

KZ, with the assistance of Dimplex, will conduct a voluntary safety recall campaign and will inspect and replace the defective plug-in remote control receivers without charge to the retail consumer or retail dealer.

Copies of the proposed notice to retail consumers, envelope for same, spreadsheet containing consumer contact information, and service bulletin to dealers are also attached for your review and approval.

Should you have any questions or comments, or if I can provide any additional information, please contact me at your convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tim J. Cain', with a long horizontal flourish extending to the right.

Tim J. Cain, J.D., LL.M.  
General Counsel

Cc: Delbert Miller, KZRV, L.P., Vice President Corporate, w/attachments  
S. Monti, Dimplex Regional Manager, w/ attachments

## **PART 573 DEFECT AND NONCOMPLIANCE REPORT**

On November 1, 2010, KZRV, L.P., decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 C.F.R. Part 573 Defect and Noncompliance Reports.

Date this report was prepared: November 5, 2010.

KZRV, L.P.'s, identification code for this recall: [assigned by NHTSA].

Related Safety Recall code: 10E-027; 10V-201.

Identification number: EQ10-006.

### **I. IDENTIFICATION OF MANUFACTURER AND CONTACT INFORMATION**

The full corporate name of the fabricating manufacturer of the vehicles subject to the recall is:

KZRV, L.P.  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016


The corporate official, identified by name and title, whom the Agency should contact with regard to this recall is:

Tim J. Cain, J.D., LL.M.  
General Counsel  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016, ext. 404  
Fax: (260) 768-2092  
Email: tcain@kz-rv.com

The name and title of the person who prepared this report is:

Tim J. Cain, J.D., LL.M.  
General Counsel  
0985N 900W  
Shipshewana, Indiana 46565  
Phone: (260) 768-4016, ext. 404  
Fax: (260) 768-2092  
Email: tcain@kz-rv.com

Signed:



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Tim J. Cain, J.D., LL.M.  
General Counsel  
KZRV, L.P.

36LKM  
36RE  
36REB3  
36REM  
36RL  
36RLM  
37CK  
37CKM  
37KE  
37KEM  
37RLB4  
4025PX4L  
4025PX4N  
42PX3L

Production Dates: Beginning: Varied

Ending: Varied

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer

Body Style: N/A

Make: New Vision

Model Years: 2004  
2005  
2006

Models: 3354PX3N  
36LK3  
37RL4

Production Dates: Beginning: Varied

Ending: Varied

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer

Body Style: N/A

Make: Sportsmen

Model Years: 2002  
2003  
2004

Models: 3350PXLD  
3350PX3LDG

Production Dates: Beginning: Varied

Ending: Varied

VIN Range: non-sequential (see attachment)

## II. IDENTIFICATION OF THE VEHICLE MODELS INVOLVED

The following described vehicles were involved in the recall described

above:

Make: Escalade	Model Years: 2005 2008 2009	Models: 32LK 36KS 36KSB 36KB 37KE 37RE 37REB 37SB 40SKS
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Production Dates: Beginning: Varied Ending: Varied

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

Make: Escalade Sportster	Model Years: 2008 2009	Models: 41CKS 41SKS
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Production Dates: Beginning: Varied Ending: Varied

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer Body Style: N/A

Make: Montego Bay	Model Years: 2008 2009	Models: 30KSB3 32LK 32LKB 32LKM 34RLB3 34SB3 36LK 36LKB3
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Vehicle Type: Towable Travel Trailer

Body Style: N/A

Make: Stoneridge

Model Years: 2009

Models: 38SR

Production Dates: Beginning: Varied

Ending: Varied

VIN Range: non-sequential (see attachment)

Vehicle Type: Towable Travel Trailer

Body Style: N/A

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

From December 5, 2001, [model year 2002], to July 30, 2009, [model year 2010], KZRV, L.P., purchased four hundred twenty-two Dimplex Limited North America ["Dimplex"] model number BF 6000 fireplaces through an independent distributor. The Dimplex BF 6000 fireplaces were installed as optional original equipment in some, but not all, KZ's higher end travel trailers. KZ was recently informed by Dimplex that the remote control plug-in receiver on model number BF 6000 fireplaces manufactured between August 2001 and December 2009 were subject to a potential overheating issue. Dimplex stated that it had experienced overheating that actually resulted in a fire, which caused property damage.

KZ used the above described Dimplex model BF 6000 fireplaces with remote control modules in some, but not all, of its travel trailers. KZ recorded the model numbers of fireplaces installed in its travel trailers from model years 2004

and later, and based on such records was able to determine those affected travel trailers. For prior model years, KZ has identified those makes and models of travel trailers in which fireplaces were optional or standard and have included all those travel trailers in the population.

The approximate percentage of the production of all the travel trailers manufactured by KZRV, L.P., between the inclusive dates of manufacture stated above, that the recall model population represents is: 1.07%.

### **III. IDENTIFICATION OF THE RECALL POPULATION**

The total number of vehicles recalled potentially containing the noncompliance is as follows:

TOTAL NUMBER POTENTIALLY AFFECTED BY THE RECALL:	552
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APPROXIMATE PERCENTAGE OF THE TOTAL NUMBER ESTIMATED TO ACTUALLY CONTAIN THE DEFECT:	80%
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The method used to determine the recall population, the basis for selection, and the basis for the beginning and final dates of manufacture of the vehicles are as follows:

KZ recorded the model numbers of fireplaces installed in its travel trailers from model years 2004 and later, and based on such records was able to determine those affected travel trailers. For prior model years, KZ has identified

those makes and models of travel trailers in which fireplaces were optional or standard and have included all those travel trailers in the population.

#### **IV. DESCRIPTION OF THE DEFECT**

The defect is fairly described as follows:

For a more complete and precise description, please refer to Dimplex' recall campaign documents filed in NHTSA campaign ID numbers 10E-027 and 10V-201.

KZ has been informed by Dimplex of the following. The remote control plug-in receiver on model number BF 6000 fireplaces manufactured between August 2001 and December 2009 were subject to a potential overheating issue. Dimplex stated that it had experienced overheating that actually resulted in a fire, which caused property damage.

The cause of the defective condition is better determined by reference to Dimplex' recall campaign documents filed in NHTSA campaign ID numbers 10E-027 and 10V-201.

The consequences of the defective condition could result in a fire, as described above.

No warning either precedes or occurs due to this defect.

The defect is contained in a component or assembly purchased from a supplier, to-wit: remote control receiver units purchased from Dimplex Limited North America, attn: Shannon Monti, 1367 Industrial Road, Cambridge, Ontario N1R 7G8, Canada.

## **V. THE CHRONOLOGY IN DETERMINING THE DEFECT**

KZRV, L.P., was notified that the above described defect may exist when a letter, dated August 31, 2010, from NHTSA was received. KZRV, L.P., received information from WESCO International, Inc., its supplier, regarding whether or not affected remote control receiver units were purchased by KZRV, L.P. Upon receipt of such information, KZRV, L.P., retrieved appropriate records from each manufacturing plant, then cross referenced such plant records with sales records to determine that the defect existed in some of its travel trailers manufactured during the relevant time period. KZRV, L.P., was able to thereby determine that a defect existed on November 1, 2010.

## **VI. DESCRIPTION OF THE REMEDY**

KZRV, L.P., contemplates remedial actions as follows:

For a more complete and precise description of the program to remedy the defect and Dimplex' remedy for the defect, please refer to Dimplex' recall campaign documents filed in NHTSA campaign ID numbers 10E-027 and 10V-201.

For a more complete and precise description of how and when the recall condition was corrected in production, please refer to Dimplex' recall campaign documents filed in NHTSA campaign ID numbers 10E-027 and 10V-201.

## **VII. SCHEDULE FOR IMPLEMENTATION OF THE REMEDY**

KZRV, L.P., proposes the following schedule to remedy the Norcold refrigerator defect:

KZ has forwarded to Dimplex a list of the owners who are in possession of the affected travel trailers. Attached is a spreadsheet demonstrating the list. A mailing, in accordance with 49 CFR Part 573, will commence as soon as the Agency gives its approval of the attached recall communications.

## **VIII. FURNISH RECALL COMMUNICATIONS**

Copies of the bulletin to dealers, the notice of defect/noncompliance to the consumer, instructions, and return notice are submitted herewith.