

**RECEIVED**

By Recall Management Division at 12:21 pm, Jan 13, 2011

10V-537  
(3 pages) Amended



January 13, 2011

**Subject: New Safety Recall (SC0347, Conspicuity)  
NHTSA Recall #: 10V-537  
Revised Report<sup>1</sup>**

**Attention:**

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

**Submitted via Email to Delia Lopez**

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

**573.6(c)(1)**

Mack Trucks, Inc. ("Mack")  
7900 National Service Rd.  
Greensboro, NC 27409

**573.6(c)(2)**

Certain 2011 Mack CHU and CXU model vehicles manufactured on July 13, 2010 through August 13, 2010 without rear mud flap hanger brackets.

The selection of vehicles was based on sales code.

**573.6(c)(3)**

There are approximately twenty-one (21) vehicles affected by the recall, which were manufactured for sale in the United States.

**573.6(c)(4)**

The percentage of the vehicles expected to contain the non-compliance is unknown.

**573.6(c)(5)**

The rear conspicuity treatment typically found on the mud flap hanger brackets may not have been installed in the alternate positions (e.g. back of cab) as allowed in the regulation on vehicles manufactured without rear mud flap hanger brackets; this results in a non compliance with safety standard 49 CFR 571.108, Lamps, Reflective Devices, and Associated Equipment.

<sup>1</sup> updated pg 2 to state actual owner notification date.



### **573.6 (c)(6)**

Not applicable

### **573.6(c)(7)**

Chronology of principle events that were the basis for the determination:

- |          |  |
|----------|--|
| 8/19/10  | Vehicles observed at distribution facility without required conspicuity reflectors. Investigation opened |
| 10/9/10  | Scope Identified   |
| 10/11/10 | Submitted to Product Safety Committee for recommendation.  |
| 10/21/10 | Determination made of a non-compliance with a Federal Motor Vehicle Safety Standard.                     |
| 10/27/10 | NHTSA notified that Mack will conduct a voluntary safety recall to address the non compliance.           |

### **573.6(c)(8)**

Mack will initiate a voluntary owner notification, and recall all affected vehicles.

The recall repair will consist of inspecting and installing conspicuity treatment as required.  
**Conspicuity reflectors will be provided to the owners for installation.**

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published December 8<sup>th</sup>, 2004.

The number, which has been assigned to this recall by Mack, is **SC0347**.

A Safety Recall Alert will be released to dealers on or before October 29, 2010, which informs the dealers of the recall. ~~Owner letters are tentatively scheduled to be mailed on or before December 1, 2010.~~ **Owner notification letters will be mailed to customers during the week of January 17, 2011. The draft owner letter is attached for your review.**



If there are any questions regarding this information, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim L. LaFon". The signature is written in a cursive style and is positioned to the left of a long, thin, curved line that extends across the page.

Tim L. LaFon  
Manager, Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd.  
P.O. Box 26115  
Greensboro, NC 27409  
[timothy.lafon@volvo.com](mailto:timothy.lafon@volvo.com)  
(336) 393-2233