



October 27, 2010

**Subject: New Safety Recall (SC0346, Battery Box Lid)****Attention:**

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

**Submitted via Email to Delia Lopez**

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

**573.6(c)(1)**

Mack Trucks, Inc. ("Mack Trucks")  
7900 National Service Rd.  
Greensboro, NC 27409

**573.6(c)(2)**

Certain Mack CXU model vehicles manufactured from August 12, 2009 through August 31, 2010 with a battery box lid with an upper cab entry step.

The selection of vehicles was based on the battery box configuration and vehicle build dates.

**Affected Models and Model Years:**

CXU- 2010 and 2011

**573.6(c)(3)**

There are approximately one thousand seven hundred sixty (1,760) vehicles affected by the recall, which were manufactured for sale in the United States.

**573.6(c)(4)**

The percentage of the vehicles containing the defect is unknown.

**573.6(c)(5)**

The rear hold-down brackets that secure the battery box lid may be rotated too far forward, which may restrict the battery box lid from properly seating (i.e. locking into place). If this occurs, the battery box lid may come off when stepping on the step, which may cause a person to fall from the vehicle resulting in personal injury.



### **573.6 (c)(6)**

Chronology of principle events that were the basis for the determination:

- |          |  |
|----------|--|
| 8/13/10  | Received report of accident, investigation opened                  |
| 8/19/10  | Discovered potential issue while investigating accident            |
| 8/24/10  | Initiated field inspection program                                 |
| 9/30/10  | 2 <sup>nd</sup> reported accident                                  |
| 10/6/10  | Inspection of vehicle confirms defect                              |
| 10/11/10 | Submitted to Product Safety Committee for recommendation.          |
| 10/21/10 | Mack Trucks makes determination of a safety related defect.        |
| 10/27/10 | NHTSA notified that Mack would initiate a voluntary safety recall. |

### **573.6(c)(7)**

Not applicable

### **573.6(c)(8)**

Mack will initiate a voluntary owner notification, and recall all affected vehicles.

The recall repair will consist of inspection and adjustment of the rear hold-down brackets as required.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published December 8<sup>th</sup>, 2004.

The number, which has been assigned to this recall by Mack, is **SC0346**.

A Safety Recall Alert will be released to dealers on or before October 29, 2010, which informs the dealers of the recall. Owner letters are tentatively scheduled to be mailed on or before December 1, 2010.



An advance copy of the owner's letter will be submitted to NHTSA for review and approval prior to release to the owners.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

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